



# Commonwealth Home Support Programme (CHSP)

The Commonwealth Home Support Programme (CHSP or home support) provides services focused on supporting individuals to undertake tasks of daily living and remain independent at home and in the community. This fact sheet presents highlights from the GEN CHSP dashboard, as well as data from other published reports.

## People using home support

In 2019–20, almost 839,400 people accessed home support, accounting for over two thirds of people using aged care (Figure 1).

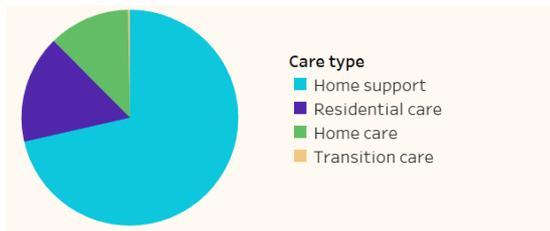


Figure 1: People using aged care by program type, 2019–20

The number of women using home support was nearly double that of men (Figure 2). Approximately 98% of people using home support were aged 65 years and over, and over half (52%) were aged 80 years and over.

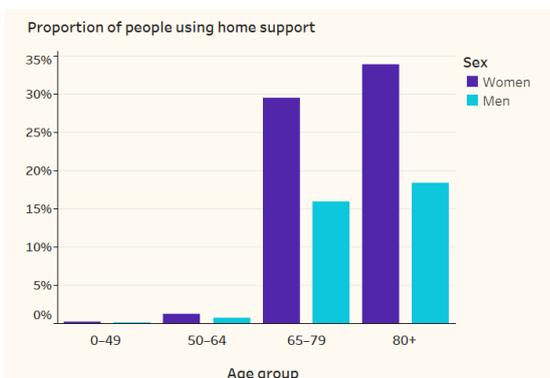


Figure 2: People using home support, by age group and sex, 2019–20

The Modified Monash Model (MMM) classification system defines whether a location is a city, rural, remote or very remote. MM 1 is a metropolitan area, including Australia’s major cities, and MM 7 is a very remote community, such as Longreach. In 2019–20, 64% of people using home support lived in metropolitan areas (MM 1), 10% lived in regional centres (MM 2), 24% lived in rural areas (MM 3–5) and 1.7% lived in remote areas (MM 6–7).

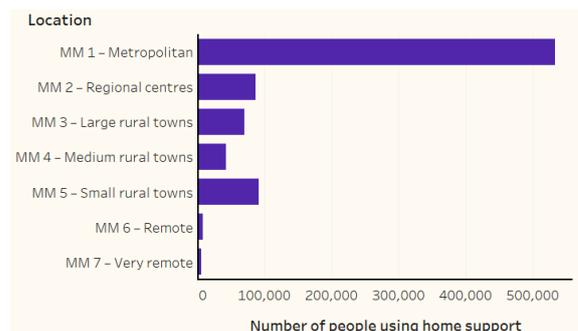


Figure 3: Number of people using home support, by remoteness, 2019–20

Note: Does not include unknown location

## Characteristics of people using home support

Of people using home support in 2019–20:

- 2.8% were Aboriginal or Torres Strait Islander people
- 21% were from culturally and linguistically diverse backgrounds (either born overseas or have a preferred language other than English)
- 13% had a carer (family members, friends or neighbours who provide regular care and assistance)
- 60% were in private residences owned by themselves or their family, with 38% living alone (Figure 4).

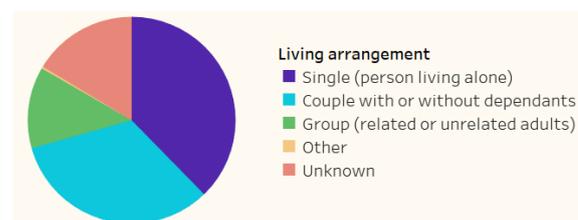
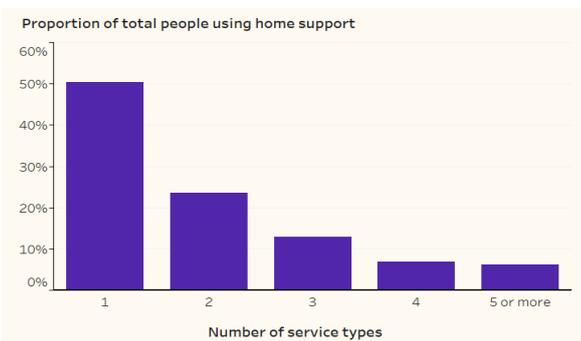


Figure 4: People using home support by living arrangement, 2019–20

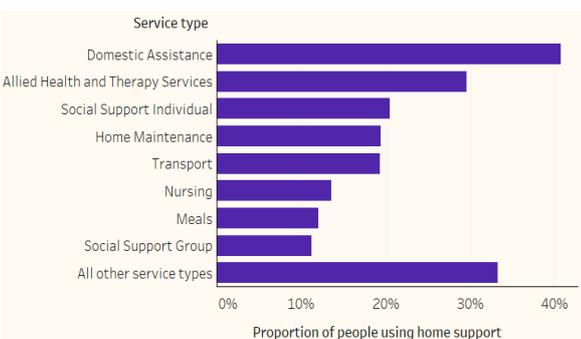
## Organisations and services

In 2019–20, more than 1,450 organisations were funded to deliver home support services to people. Around 74% of people using home support received either one or two service types. Slightly more than 6% received five or more service types (Figure 5).



**Figure 5:** Number of service types received by people using home support, 2019–20

Domestic Assistance was most commonly used, with over 341,900 people receiving this service (41% of all people using home support) (Figure 6).



**Figure 6:** Proportion of people using home support, by service type, 2019–20

## Funding and fees

Home support is a grant-funded program. During 2019–20, the Australian Government provided \$2.6 billion for the delivery of home support services.



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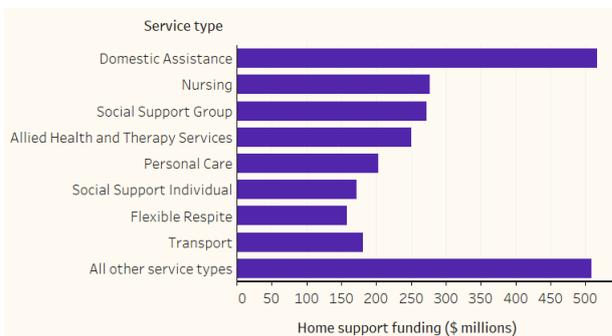
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The average grants funding per person in home support was approximately \$3,096; however, there is significant variation in funding between people.

The top three services by expenditure were: Domestic Assistance (20% of total home support funding, \$517 million), Nursing (11%, \$276 million), and Social Support Group (11%, \$272 million) (Figure 7).



**Figure 7:** Government expenditure on home support, by service type, 2019–20

Some people using home support may contribute to the cost of their care. In 2019–20, Cottage Respite services had the highest average total fees: \$520 per person over the year (Figure 8). The services with the largest total fees were: Domestic Assistance (\$72 million), Meals (\$52 million) and Personal Care (\$18 million).



**Figure 8:** Average total fees per person over the year by service type, 2019–20

## Where can I find out more?

**GEN Dashboard: Commonwealth Home Support Programme aged care services 2019–20**

<<https://www.gen-agedcaredata.gov.au/Resources/Dashboards/Commonwealth-Home-Support-Programme-aged-care-serv>>

### Suggested citation

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Information and data on aged care in Australia

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