



**Australian Government**  
**Department of Health and Aged Care**

# HOME CARE PACKAGES PROGRAM

Data Report 1<sup>st</sup> Quarter 2024-25

1 July – 30 September 2024

December 2024



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## Executive Summary

- At 30 September 2024, 289,582 people had access to a Home Care Package (HCP).
- Of the 289,582 people, 277,794 were in a HCP with the remaining 11,788 people assigned a HCP and considering whether to take up their offer.
- In the September 2024 quarter, 18,657 people entered a HCP for the first time.
- At 30 September 2024, there were 76,081 people waiting in the National Priority System (NPS) for a HCP at their approved level.
- There were 40,184 approvals for a HCP in the September 2024 quarter.
- There were 32,765 HCPs released in the September 2024 quarter, at an average of 2,520 per week.
- There were 917 approved HCP providers with a home care service at 30 September 2024.

# INTRODUCTION

## OVERVIEW

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 July 2024 and 30 September 2024. The estimated wait times are shown for 30 November 2024, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health and Aged Care (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

Further information on the HCPP, including eligibility, fees and recent reforms can be found at [www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program](http://www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program).

# 1. ELIGIBILITY AND ASSESSMENT

## DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy in 2024-25.

Table 1: HCP annual subsidy, by HCP level from 1 July 2024 to September 2024

HCP level	Home care services for people with	Rounded annual subsidy amount paid by the Government
1	Basic care needs	\$11,000
2	Low-level care needs	\$19,000
3	Intermediate care needs	\$41,000
4	High-level care needs	\$61,000

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

## VOLUME OF HCP APPROVALS

- There were 40,184 HCP approvals in the September 2024 quarter (Table 2).

Table 2: Number of HCP approvals in September 2024 quarter, by state and territory of assessment, level and priority

State/ territory	Level 1		Level 2		Level 3		Level 4		Total	Share
	High	Medium	High	Medium	High	Medium	High	Medium		
NSW	1	582	200	4,313	705	4,857	1,021	1,950	13,629	33.9%
VIC	1	237	140	2,602	1,008	2,652	2,046	961	9,647	24.0%
QLD	1	218	137	2,278	975	1,980	1,585	586	7,760	19.3%
WA	-	20	13	602	276	1,025	1,018	630	3,584	8.9%
SA	2	68	108	735	558	1,058	637	502	3,668	9.1%
TAS	-	34	9	318	40	373	110	125	1,009	2.5%
ACT	-	4	2	141	32	168	184	150	681	1.7%
NT	-	1	2	44	15	82	21	31	196	0.5%
Unknown	-	-	-	3	3	3	-	1	10	0.0%
Sub-total	5	1,164	611	11,036	3,612	12,198	6,622	4,936	40,184	100.0%
Total	1,169		11,647		15,810		11,558		40,184	100.0%
Share	2.9%		29.0%		39.3%		28.8%		100.0%	

### Key point

- There were 40,184 approvals for a HCP in the September 2024 quarter.

## 2. HOME CARE SERVICE DELIVERY

### NUMBER OF PEOPLE IN A HCP

- There were 277,794 people in a HCP at 30 September 2024 (Table 3).
- In addition to the 277,794 people in a HCP at 30 September 2024, a further 11,788 people were assigned a HCP and were considering whether to take up their offer.

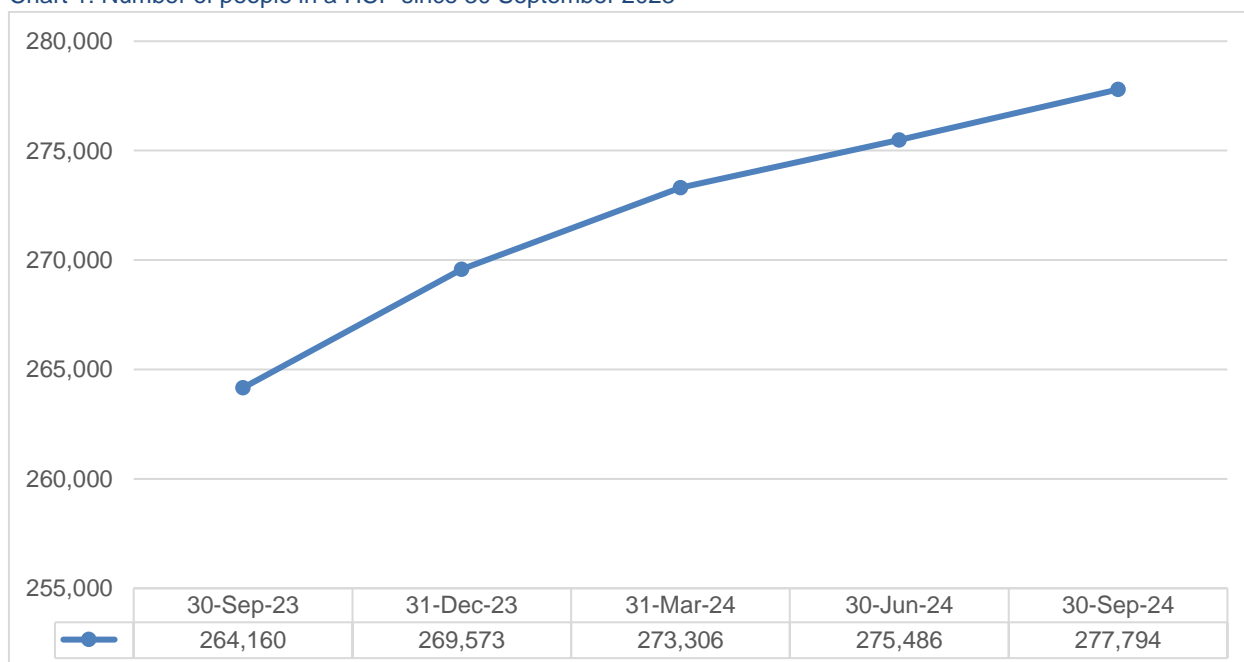
Table 3: Number of people in a HCP by level and state and territory, at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	7,343	40,159	30,207	13,369	91,078	32.8%
VIC	3,596	31,174	23,708	17,282	75,760	27.3%
QLD	2,334	20,471	18,771	12,137	53,713	19.3%
WA	313	4,758	7,838	8,292	21,201	7.6%
SA	917	9,006	10,346	5,494	25,763	9.3%
TAS	292	2,540	2,271	1,018	6,121	2.2%
ACT	30	820	910	1,156	2,916	1.0%
NT	9	397	493	310	1,209	0.4%
Unknown	0	19	10	4	33	0.0%
<b>Total</b>	<b>14,834</b>	<b>109,344</b>	<b>94,554</b>	<b>59,062</b>	<b>277,794</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>5.3%</b>	<b>39.4%</b>	<b>34.0%</b>	<b>21.3%</b>	<b>100.0%</b>	

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

- Data on the number of people in a HCP at 30 September 2024 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in a HCP since 30 September 2023



- Table 4 provides a breakdown of the proportion of people in a HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in a HCP at the last day of the quarter, by MMM Classification

MMM	30-Sep-23	31-Dec-23	31-Mar-24	30-Jun-24	30-Sep-24
1	66.5%	66.5%	66.5%	66.6%	<b>66.6%</b>
2	9.1%	9.1%	9.0%	9.0%	<b>8.9%</b>
3	9.5%	9.5%	9.4%	9.4%	<b>9.4%</b>
4	5.6%	5.6%	5.6%	5.5%	<b>5.5%</b>
5	8.1%	8.1%	8.2%	8.2%	<b>8.2%</b>
6	0.8%	0.4%	0.9%	0.9%	<b>0.9%</b>
7	0.4%	0.0%	0.4%	0.4%	<b>0.4%</b>
Unknown	0.0%	0.0%	0.0%	0.0%	<b>0.0%</b>

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

## NUMBER OF NEW ENTRIES TO A HCP

- There were 18,657 new entries to a HCP in the September 2024 quarter (Table 5).

Table 5: Number of new entries to a HCP in the September 2024 quarter, by state and territory

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	431	2,235	2,245	595	<b>5,506</b>	<b>29.5%</b>
VIC	237	1,508	1,775	995	<b>4,515</b>	<b>24.2%</b>
QLD	158	1,437	1,538	868	<b>4,001</b>	<b>21.4%</b>
WA	28	338	714	620	<b>1,700</b>	<b>9.1%</b>
SA	76	689	1,030	386	<b>2,181</b>	<b>11.7%</b>
TAS	18	180	154	61	<b>413</b>	<b>2.2%</b>
ACT	4	53	85	98	<b>240</b>	<b>1.3%</b>
NT	2	34	45	18	<b>99</b>	<b>0.5%</b>
Unknown	-	0	2	-	<b>2</b>	<b>0.0%</b>
<b>Total</b>	<b>954</b>	<b>6,474</b>	<b>7,588</b>	<b>3,641</b>	<b>18,657</b>	<b>100.0%</b>
<b>Share</b>	<b>5.1%</b>	<b>34.7%</b>	<b>40.7%</b>	<b>19.5%</b>	<b>100.0%</b>	

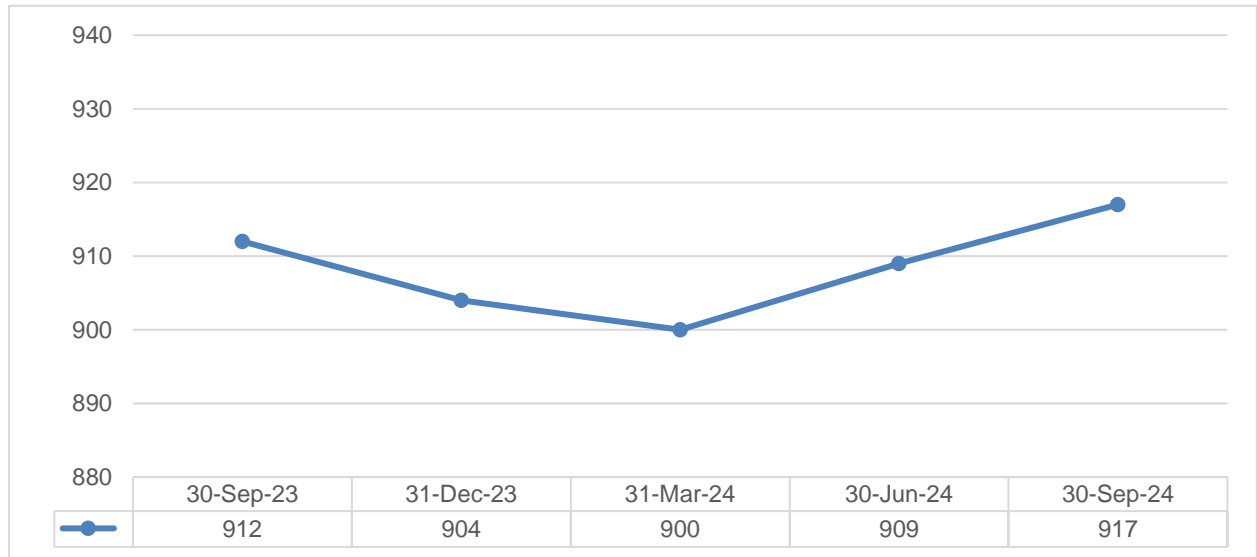
Note: Location is based on the address of the person entering a HCP, not the address of their provider.

- Further information on the number of new entries in the September 2024 quarter by ACPR can be found in Appendix B.

## NUMBER OF APPROVED HCP PROVIDERS

- There were 917 approved HCP providers at 30 September 2024 (Chart 2).

Chart 2: Number of approved providers of home care with home care services since 30 September 2023



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 30 September 2024.

### Key points

- There were 277,794 people receiving care in a HCP at 30 September 2024.
- There were 18,657 new entries to a HCP in the September 2024 quarter.
- There were 917 approved HCP providers at 30 September 2024.



### 3. NATIONAL PRIORITY SYSTEM

#### NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people’s individual needs and circumstances, regardless of where they live. A person’s wait time is dependent only on their date of approval and priority for service.
- Independent and qualified Aged Care Assessment Teams (ACATs) assess a person’s needs and, when making an approval for care, can approve a person for a HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person’s circumstances. Therefore, based on care needs and choice, not everyone with a HCP approval and placed in the NPS will enter home care.
- There were 76,081 people in the NPS who were waiting on a HCP at their approved level at 30 September 2024. Of these people, 75,452 (99%) are in a lower level HCP and/or approved for CHSP services.

#### PEOPLE WHO HAVE NOT YET BEEN OFFERED A HCP

- At 30 September 2024, there were 58,424 people who were seeking a HCP at their approved level, who are not in a lower level HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered a HCP, who had been approved to access CHSP, by level of approval at 30 September 2024

Approved level	Number of people in the NPS <u>who have never been offered a lower level HCP</u>	Number of people in the NPS <u>who have never been offered a lower level HCP with CHSP approval</u>	Percentage of people in the NPS <u>without a lower level HCP with CHSP approval</u>
Level 1	657	638	97.1%
Level 2	21,031	20,818	99.0%
Level 3	28,241	28,019	99.2%
Level 4	8,495	8,320	97.9%
<b>Total</b>	<b>58,424</b>	<b>57,795</b>	<b>98.9%</b>

#### PEOPLE WHO ARE IN AN A LOWER LEVEL HCP

- At 30 September 2024, there were 16,982 people who are in a lower level HCP while they wait for a HCP at their approved level (Table 7).

Table 7: Number of people who had been offered a HCP while they wait for their approved level, by response category and level of approval at 30 September 2024

Approved level	Number of people in a lower level HCP	Number of people offered a lower level HCP, who had <u>not yet accepted</u> their offer	Number of people offered a lower level HCP that <u>did not</u> take up their offer
Level 1	0	0	0
Level 2	836	8	34
Level 3	8,677	128	254
Level 4	7,469	75	176
<b>Total</b>	<b>16,982</b>	<b>211</b>	<b>464</b>

## DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered a HCP at 30 September 2024.

Table 8: Number of people waiting on a HCP at their approved level without a lower level HCP, by state and territory of residence and level of approval at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	332	7,711	9,760	2,565	20,368	34.9%
VIC	118	5,137	6,373	2,184	13,812	23.6%
QLD	133	4,227	4,883	1,067	10,310	17.6%
WA	9	1,237	2,878	1,227	5,351	9.2%
SA	43	1,732	2,990	991	5,756	9.9%
TAS	20	637	795	195	1,647	2.8%
ACT	2	255	320	222	799	1.4%
NT	-	90	233	42	365	0.6%
Unknown	-	5	9	2	16	0.0%
<b>Total</b>	<b>657</b>	<b>21,031</b>	<b>28,241</b>	<b>8,495</b>	<b>58,424</b>	<b>100.0%</b>
<b>Share</b>	<b>1.1%</b>	<b>36.0%</b>	<b>48.3%</b>	<b>14.5%</b>	<b>100.0%</b>	

Note: A person with an approval at multiple levels is only counted once - at their highest active approved level.

- The number of people waiting on a HCP at 30 September 2024, without a lower level HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on a HCP at their approved level as at 30 September 2024 and includes people represented in Table 8.

Table 9: Number of people waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	332	8,159	13,713	5,671	27,875	36.6%
VIC	118	5,362	8,408	3,732	17,620	23.2%
QLD	133	4,360	6,512	2,332	13,337	17.5%
WA	9	1,259	3,406	2,055	6,729	8.8%
SA	43	1,766	3,542	1,546	6,897	9.1%
TAS	20	649	1,026	419	2,114	2.8%
ACT	2	259	392	351	1,004	1.3%
NT	-	90	290	106	486	0.6%
Unknown	-	5	11	3	19	0.0%
<b>Total</b>	<b>657</b>	<b>21,909</b>	<b>37,300</b>	<b>16,215</b>	<b>76,081</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>0.9%</b>	<b>28.8%</b>	<b>49.0%</b>	<b>21.3%</b>	<b>100.0%</b>	

- The number of people waiting on a HCP at their approved level at 30 September 2024, by ACPR, is found in Appendix E.

### Key point

- At 30 September 2024, there were 76,081 people who were waiting for a HCP at their approved level.

## WAIT TIMES

- All people approved for a HCP, and seeking services, can access their individual expected wait time to receive their first HCP, and their approved HCP in time bands.
- A person's place in the NPS is solely based on date of approval and priority for care. Estimated wait times at 30 November 2024, for a person with a medium priority approval joining the NPS for a HCP by level, are provided in Table 10.

Table 10: Estimated wait time for people entering the NPS on 30 November 2024 by HCP level

HCP level	Time to approved HCP
Level 1	3-6 months
Level 2	6-9 months
Level 3	9-12 months
Level 4	12-15 months

## NUMBER OF HCPs RELEASED

- The department released 32,765 HCPs during the September 2024 quarter (Table 11), at an average of 2,520 per week.

Table 11: Number of HCPs released in the September 2024 quarter, by state and territory and level

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	566	3,501	4,198	1,518	9,783	29.9%
VIC	273	2,407	3,226	2,403	8,309	25.4%
QLD	195	2,073	2,635	1,809	6,712	20.5%
WA	31	577	1,253	1,253	3,114	9.5%
SA	79	997	1,533	788	3,397	10.4%
TAS	37	242	301	139	719	2.2%
ACT	6	116	161	227	510	1.6%
NT	1	65	109	39	214	0.7%
Unknown	-	3	4	-	7	0.0%
<b>Total</b>	<b>1,188</b>	<b>9,981</b>	<b>13,420</b>	<b>8,176</b>	<b>32,765</b>	<b>100.0%</b>
<b>Share</b>	<b>3.6%</b>	<b>30.5%</b>	<b>41.0%</b>	<b>25.0%</b>	<b>100.0%</b>	

- Of the HCPs released in the September 2024 quarter, 18% (5,931) were offered as upgrades to people already in a lower level HCP. The other 82% (26,834) were offered to people who were not in a lower level HCP (Table 12).

Table 12: HCPs released to people in the September 2024 quarter, by level and type of release

Release type	Level 1	Level 2	Level 3	Level 4	Total
New packages	1,188	9,703	10,536	5,407	26,834
Upgrades	0	278	2,884	2,769	5,931
<b>Total</b>	<b>1,188</b>	<b>9,981</b>	<b>13,420</b>	<b>8,176</b>	<b>32,765</b>
<b>% released that were new</b>	<b>100.0%</b>	<b>97.2%</b>	<b>78.5%</b>	<b>66.1%</b>	<b>81.9%</b>

Information on the number of HCPs released by ACPR and level for the September 2024 quarter can be found at Appendix F.

### Key points

- 32,765 HCPs were released during the September 2024 quarter.

## 4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving a HCP or waiting for a HCP is proportionately less for their population size relative to the rest of the population. This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 9,029 First Nations peoples in a HCP at 30 September 2024 (Table 14). The 9,029 people accounted for 3% of the 277,794 people in a HCP (Table 3).

Table 14: Number of First Nations peoples in a HCP by level and state and territory at 30 September 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	223	1,675	1,301	611	3,810	42.2%
VIC	35	489	269	239	1,032	11.4%
QLD	48	752	721	452	1,973	21.9%
WA	3	119	219	247	588	6.5%
SA	33	294	322	169	818	9.1%
TAS	18	99	121	43	281	3.1%
ACT	1	17	20	18	56	0.6%
NT	4	178	183	82	447	5.0%
Unknown	-	12	9	3	24	0.3%
<b>Total</b>	<b>365</b>	<b>3,635</b>	<b>3,165</b>	<b>1,864</b>	<b>9,029</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>4.0%</b>	<b>40.3%</b>	<b>35.1%</b>	<b>20.6%</b>	<b>100.0%</b>	

Note: The 9,041 First Nations people are a subset of the 277,794 people in a HCP recorded for all of Australia.

- There were 1,796 First Nations peoples at 30 September 2024 who were waiting for a HCP at their approved level (Table 15). The 1,796 people accounted for 2% of the 76,081 people waiting for a HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2024

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	6	237	371	102	716	39.9%
VIC	2	53	65	26	146	8.1%
QLD	4	162	187	59	412	22.9%
WA	-	34	82	51	167	9.3%
SA	-	32	61	20	113	6.3%
TAS	-	15	37	14	66	3.7%
ACT	-	6	8	7	21	1.2%
NT	-	19	98	24	141	7.9%
Unknown	-	2	9	3	14	0.8%
<b>Total</b>	<b>12</b>	<b>560</b>	<b>918</b>	<b>306</b>	<b>1,796</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>0.7%</b>	<b>31.2%</b>	<b>51.1%</b>	<b>17.0%</b>	<b>100.0%</b>	

Note: The 1,796 First Nations people are a subset of the 76,081 people in the NPS recorded for all of Australia.

## Glossary

Term	Definition
<b>Aged Care Assessment Teams (ACAT)</b>	ACATs are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support.
<b>Aged Care Planning Region (ACPR)</b>	The areas marked out in the ACPR maps, which can be found at <a href="https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps">https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps</a> .
<b>Approved provider</b>	An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .
<b>Commonwealth Home Support Program (CHSP)</b>	Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.
<b>Home Care Packages Program</b>	A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.
<b>A lower level HCP</b>	A HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.
<b>My Aged Care</b>	The main entry point to the aged care system in Australia.
<b>National Priority System</b>	The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.
<b>The department</b>	The Department of Health and Aged Care.

## Appendices

### Appendix A – Number of people in a HCP at 30 September 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	400	2,470	1,875	750	<b>5,495</b>
Central West	85	757	641	305	<b>1,788</b>
Far North Coast	609	3,109	1,967	829	<b>6,514</b>
Hunter	839	3,302	2,083	1,485	<b>7,709</b>
Illawarra	368	1,895	1,757	703	<b>4,723</b>
Inner West	195	2,210	2,152	948	<b>5,505</b>
Mid North Coast	741	3,434	2,998	1,437	<b>8,610</b>
Nepean	132	1,253	1,070	461	<b>2,916</b>
New England	126	766	548	224	<b>1,664</b>
Northern Sydney	701	3,573	2,651	1,394	<b>8,319</b>
Orana Far West	225	1,006	615	245	<b>2,091</b>
Riverina/Murray	482	2,049	1,147	452	<b>4,130</b>
South East Sydney	477	4,061	3,323	1,244	<b>9,105</b>
South West Sydney	1,094	4,640	3,196	1,178	<b>10,108</b>
Southern Highlands	140	1,828	1,124	452	<b>3,544</b>
Western Sydney	729	3,806	3,060	1,262	<b>8,857</b>
<b>Total</b>	<b>7,343</b>	<b>40,159</b>	<b>30,207</b>	<b>13,369</b>	<b>91,078</b>
<b>VIC</b>					
Barwon-South Western	134	2,412	1,987	1,613	<b>6,146</b>
Eastern Metro	1,547	7,717	4,461	3,379	<b>17,104</b>
Gippsland	401	2,479	1,985	1,324	<b>6,189</b>
Grampians	84	1,400	936	562	<b>2,982</b>
Hume	275	1,295	586	259	<b>2,415</b>
Loddon-Mallee	192	1,596	1,025	765	<b>3,578</b>
Northern Metro	493	4,803	3,945	3,146	<b>12,387</b>
Southern Metro	375	5,924	5,543	4,170	<b>16,012</b>
Western Metro	95	3,548	3,240	2,064	<b>8,947</b>
<b>Total</b>	<b>3,596</b>	<b>31,174</b>	<b>23,708</b>	<b>17,282</b>	<b>75,760</b>



QLD					
Brisbane North	98	1,398	1,407	944	3,847
Brisbane South	291	2,320	2,294	1,343	6,248
Cabool	228	2,138	2,064	1,089	5,519
Central West	5	37	19	10	71
Darling Downs	397	1,831	1,155	545	3,928
Far North	77	1,920	1,209	460	3,666
Fitzroy	58	1,089	1,432	558	3,137
Logan River Valley	104	1,133	1,091	700	3,028
Mackay	23	300	191	82	596
North West	7	72	42	19	140
Northern	63	945	1,105	765	2,878
South Coast	164	1,566	1,385	1,018	4,133
South West	22	95	36	16	169
Sunshine Coast	169	2,748	3,338	3,537	9,792
West Moreton	231	790	512	239	1,772
Wide Bay	397	2,089	1,491	812	4,789
<b>Total</b>	<b>2,334</b>	<b>20,471</b>	<b>18,771</b>	<b>12,137</b>	<b>53,713</b>
WA					
Goldfields	2	61	79	54	196
Great Southern	9	108	301	322	740
Kimberley	1	75	43	32	151
Metro East	23	609	1,139	1,247	3,018
Metro North	146	1,450	1,952	1,560	5,108
Metro South East	76	799	1,152	1,398	3,425
Metro South West	38	1,101	1,873	2,220	5,232
Mid West	2	48	89	164	303
Pilbara	1	16	36	21	74
South West	5	194	491	702	1,392
Wheatbelt	10	297	683	572	1,562
<b>Total</b>	<b>313</b>	<b>4,758</b>	<b>7,838</b>	<b>8,292</b>	<b>21,201</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	162	608	269	48	<b>1,087</b>
Flinders & Far North	35	181	159	29	<b>404</b>
Hills, Mallee & Southern	131	1,164	928	497	<b>2,720</b>
Metro East	23	988	1,626	784	<b>3,421</b>
Metro North	356	2,372	2,071	1,031	<b>5,830</b>
Metro South	17	1,029	2,142	1,643	<b>4,831</b>
Metro West	46	1,233	2,085	978	<b>4,342</b>
Mid North	23	187	110	25	<b>345</b>
Riverland	13	259	291	204	<b>767</b>
South East	49	370	194	48	<b>661</b>
Yorke, Lower North & Barossa	62	615	471	207	<b>1,355</b>
<b>Total</b>	<b>917</b>	<b>9,006</b>	<b>10,346</b>	<b>5,494</b>	<b>25,763</b>
<b>TAS</b>					
North Western	85	647	561	246	<b>1,539</b>
Northern	75	587	575	307	<b>1,544</b>
Southern	132	1,306	1,135	465	<b>3,038</b>
<b>Total</b>	<b>292</b>	<b>2,540</b>	<b>2,271</b>	<b>1,018</b>	<b>6,121</b>
<b>ACT</b>					
<b>Total</b>	<b>30</b>	<b>820</b>	<b>910</b>	<b>1,156</b>	<b>2,916</b>
<b>NT</b>					
Alice Springs	4	81	90	36	<b>211</b>
Barkly	1	6	7	1	<b>15</b>
Darwin	4	210	314	234	<b>762</b>
East Arnhem	-	69	50	23	<b>142</b>
Katherine	-	31	32	16	<b>79</b>
<b>Total</b>	<b>9</b>	<b>397</b>	<b>493</b>	<b>310</b>	<b>1,209</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>19</b>	<b>10</b>	<b>4</b>	<b>33</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>14,834</b>	<b>109,344</b>	<b>94,554</b>	<b>59,062</b>	<b>277,794</b>

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

Appendix B – Number of new entries to a HCP in the September 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	30	169	150	44	<b>393</b>
Central West	4	66	76	22	<b>168</b>
Far North Coast	60	221	113	19	<b>413</b>
Hunter	49	162	166	79	<b>456</b>
Illawarra	19	84	174	30	<b>307</b>
Inner West	7	90	146	33	<b>276</b>
Mid North Coast	95	209	248	72	<b>624</b>
Nepean	6	61	57	30	<b>154</b>
New England	8	47	55	12	<b>122</b>
Northern Sydney	27	172	172	59	<b>430</b>
Orana Far West	10	79	55	15	<b>159</b>
Riverina/Murray	27	93	45	13	<b>178</b>
South East Sydney	10	226	290	66	<b>592</b>
South West Sydney	42	223	248	49	<b>562</b>
Southern Highlands	7	129	71	10	<b>217</b>
Western Sydney	30	204	179	42	<b>455</b>
<b>Total</b>	<b>431</b>	<b>2,235</b>	<b>2,245</b>	<b>595</b>	<b>5,506</b>
<b>VIC</b>					
Barwon-South Western	13	127	149	93	<b>382</b>
Eastern Metro	90	380	331	164	<b>965</b>
Gippsland	10	106	162	127	<b>405</b>
Grampians	4	41	74	46	<b>165</b>
Hume	26	64	35	2	<b>127</b>
Loddon-Mallee	14	73	68	33	<b>188</b>
Northern Metro	44	252	303	139	<b>738</b>
Southern Metro	31	266	476	318	<b>1,091</b>
Western Metro	5	199	177	73	<b>454</b>
<b>Total</b>	<b>237</b>	<b>1,508</b>	<b>1,775</b>	<b>995</b>	<b>4,515</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	5	106	116	65	<b>292</b>
Brisbane South	15	162	143	70	<b>390</b>
Cabool	9	138	200	84	<b>431</b>
Central West	1	3	-	1	<b>5</b>
Darling Downs	28	82	72	16	<b>198</b>
Far North	9	187	124	33	<b>353</b>
Fitzroy	1	82	124	58	<b>265</b>
Logan River Valley	7	67	74	39	<b>187</b>
Mackay	1	31	21	6	<b>59</b>
North West	2	4	1	1	<b>8</b>
Northern	2	46	78	49	<b>175</b>
South Coast	7	95	102	47	<b>251</b>
South West	2	6	2	2	<b>12</b>
Sunshine Coast	12	238	343	329	<b>922</b>
West Moreton	28	54	42	16	<b>140</b>
Wide Bay	29	136	96	52	<b>313</b>
<b>Total</b>	<b>158</b>	<b>1,437</b>	<b>1,538</b>	<b>868</b>	<b>4,001</b>
<b>WA</b>					
Goldfields	-	9	11	3	<b>23</b>
Great Southern	-	13	35	24	<b>72</b>
Kimberley	-	5	6	2	<b>13</b>
Metro East	3	37	93	86	<b>219</b>
Metro North	16	128	170	106	<b>420</b>
Metro South East	7	48	99	71	<b>225</b>
Metro South West	2	49	141	183	<b>375</b>
Mid West	-	5	11	30	<b>46</b>
Pilbara	-	2	5	1	<b>8</b>
South West	-	13	70	72	<b>155</b>
Wheatbelt	-	29	73	42	<b>144</b>
<b>Total</b>	<b>28</b>	<b>338</b>	<b>714</b>	<b>620</b>	<b>1,700</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	10	44	28	1	83
Flinders & Far North	1	14	22	-	37
Hills, Mallee & Southern	11	64	80	40	195
Metro East	3	114	219	51	387
Metro North	21	149	151	62	383
Metro South	2	71	201	119	393
Metro West	4	135	249	71	459
Mid North	3	8	7	-	18
Riverland	1	14	22	23	60
South East	7	26	9	2	44
Yorke, Lower North & Barossa	13	50	42	17	122
<b>Total</b>	<b>76</b>	<b>689</b>	<b>1,030</b>	<b>386</b>	<b>2,181</b>
<b>TAS</b>					
North Western	4	36	45	18	103
Northern	3	43	36	31	113
Southern	11	101	73	12	197
<b>Total</b>	<b>18</b>	<b>180</b>	<b>154</b>	<b>61</b>	<b>413</b>
<b>ACT</b>					
<b>Total</b>	<b>4</b>	<b>53</b>	<b>85</b>	<b>98</b>	<b>240</b>
<b>NT</b>					
Alice Springs	-	7	4	1	12
Barkly	-	-	2	-	2
Darwin	2	26	27	15	70
East Arnhem	-	1	7	1	9
Katherine	-	-	5	1	6
<b>Total</b>	<b>2</b>	<b>34</b>	<b>45</b>	<b>18</b>	<b>99</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>-</b>	<b>2</b>	<b>-</b>	<b>2</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>954</b>	<b>6,474</b>	<b>7,588</b>	<b>3,641</b>	<b>18,657</b>

Note: Location is based on the address of the person who entered into a HCP during the September 2024 quarter.

Appendix C – Number of approved HCP providers that have indicated in My Aged Care that they can provide services at each of the four HCP levels, by ACPR

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
<b>NSW</b>			
Central Coast	31	31	31
Central West	22	22	22
Far North Coast	44	45	45
Hunter	67	66	68
Illawarra	41	42	43
Inner West	48	49	50
Mid North Coast	58	58	59
Nepean	18	19	21
New England	28	28	28
Northern Sydney	50	54	53
Orana Far West	21	21	21
Riverina/Murray	41	41	41
South East Sydney	70	70	71
South West Sydney	63	65	69
Southern Highlands	30	30	31
Western Sydney	69	73	75
<b>VIC</b>			
Barwon-South Western	39	39	38
Eastern Metro	73	76	79
Gippsland	28	29	29
Grampians	31	31	31
Hume	36	36	37
Loddon-Mallee	22	22	25
Northern Metro	56	58	57
Southern Metro	76	75	79
Western Metro	72	74	77

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
<b>QLD</b>			
Brisbane North	52	52	<b>53</b>
Brisbane South	68	69	<b>71</b>
Cabool	26	26	<b>27</b>
Central West	10	10	<b>10</b>
Darling Downs	35	35	<b>35</b>
Far North	25	26	<b>26</b>
Fitzroy	27	27	<b>27</b>
Logan River Valley	37	38	<b>39</b>
Mackay	19	19	<b>19</b>
North West	7	7	<b>7</b>
Northern	26	27	<b>27</b>
South Coast	39	39	<b>39</b>
South West	4	4	<b>4</b>
Sunshine Coast	44	44	<b>44</b>
West Moreton	25	25	<b>25</b>
Wide Bay	28	28	<b>28</b>
<b>WA</b>			
Goldfields	9	9	<b>10</b>
Great Southern	9	9	<b>10</b>
Kimberley	8	9	<b>9</b>
Metro East	43	42	<b>41</b>
Metro North	40	42	<b>44</b>
Metro South East	29	29	<b>30</b>
Metro South West	23	23	<b>25</b>
Mid West	7	7	<b>7</b>
Pilbara	8	8	<b>8</b>
South West	17	16	<b>17</b>
Wheatbelt	11	11	<b>11</b>

State/territory	31-Mar-24	30-Jun-24	30-Sep-24
<b>SA</b>			
Eyre Peninsula	6	6	6
Flinders & Far North	10	10	10
Hills, Mallee & Southern	12	13	13
Metro East	49	51	53
Metro North	18	19	19
Metro South	13	15	14
Metro West	26	27	28
Mid North	3	3	3
Riverland	3	3	3
South East	5	5	5
Yorke, Lower North & Barossa	9	9	9
<b>NT</b>			
North Western	13	13	13
Northern	15	16	16
Southern	37	38	39
<b>ACT</b>			
ACT	41	40	41
<b>NT</b>			
Alice Springs	15	15	15
Barkly	13	13	13
Darwin	16	16	16
East Arnhem	7	7	7
Katherine	12	12	12

Note: Totals per state/territory are not shown as providers can operate in multiple ACPRs and states/territories.



Appendix D – Number of people waiting on a HCP at their approved level at 30 September 2024, who are not in a lower level HCP, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	34	579	448	59	<b>1,120</b>
Central West	8	249	250	49	<b>556</b>
Far North Coast	55	774	611	115	<b>1,555</b>
Hunter	41	646	712	159	<b>1,558</b>
Illawarra	4	263	657	118	<b>1,042</b>
Inner West	9	301	646	336	<b>1,292</b>
Mid North Coast	44	822	630	70	<b>1,566</b>
Nepean	9	286	309	74	<b>678</b>
New England	5	188	301	71	<b>565</b>
Northern Sydney	17	608	897	420	<b>1,942</b>
Orana Far West	6	261	288	24	<b>579</b>
Riverina/Murray	30	323	291	34	<b>678</b>
South East Sydney	11	767	1,489	415	<b>2,682</b>
South West Sydney	34	721	1,051	224	<b>2,030</b>
Southern Highlands	6	416	501	100	<b>1,023</b>
Western Sydney	19	507	679	297	<b>1,502</b>
<b>Total</b>	<b>332</b>	<b>7,711</b>	<b>9,760</b>	<b>2,565</b>	<b>20,368</b>
<b>VIC</b>					
Barwon-South Western	9	433	620	251	<b>1,313</b>
Eastern Metro	31	1,209	1,178	471	<b>2,889</b>
Gippsland	14	276	358	67	<b>715</b>
Grampians	5	236	310	137	<b>688</b>
Hume	20	284	167	11	<b>482</b>
Loddon-Mallee	10	277	307	185	<b>779</b>
Northern Metro	19	795	1,158	343	<b>2,315</b>
Southern Metro	7	1,047	1,758	555	<b>3,367</b>
Western Metro	3	580	517	164	<b>1,264</b>
<b>Total</b>	<b>118</b>	<b>5,137</b>	<b>6,373</b>	<b>2,184</b>	<b>13,812</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	-	244	452	76	<b>772</b>
Brisbane South	7	472	768	116	<b>1,363</b>
Cabool	1	360	572	90	<b>1,023</b>
Central West	-	9	7	1	<b>17</b>
Darling Downs	34	387	207	33	<b>661</b>
Far North	1	547	275	21	<b>844</b>
Fitzroy	-	147	208	20	<b>375</b>
Logan River Valley	2	181	353	126	<b>662</b>
Mackay	1	91	107	8	<b>207</b>
North West	1	24	7	1	<b>33</b>
Northern	1	116	133	38	<b>288</b>
South Coast	5	294	537	308	<b>1,144</b>
South West	3	34	8	1	<b>46</b>
Sunshine Coast	17	656	770	155	<b>1,598</b>
West Moreton	41	220	161	26	<b>448</b>
Wide Bay	19	445	318	47	<b>829</b>
<b>Total</b>	<b>133</b>	<b>4,227</b>	<b>4,883</b>	<b>1,067</b>	<b>10,310</b>
<b>WA</b>					
Goldfields	-	35	35	4	<b>74</b>
Great Southern	-	34	153	48	<b>235</b>
Indian Ocean Territories	-	-	1	-	<b>1</b>
Kimberley	-	28	33	4	<b>65</b>
Metro East	-	197	495	210	<b>902</b>
Metro North	7	423	853	227	<b>1,510</b>
Metro South East	-	223	410	225	<b>858</b>
Metro South West	2	208	495	298	<b>1,003</b>
Mid West	-	18	79	90	<b>187</b>
Pilbara	-	8	10	-	<b>18</b>
South West	-	16	197	100	<b>313</b>
Wheatbelt	-	47	117	21	<b>185</b>
<b>Total</b>	<b>9</b>	<b>1,237</b>	<b>2,878</b>	<b>1,227</b>	<b>5,351</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	10	142	81	6	239
Flinders & Far North	-	48	29	2	79
Hills, Mallee & Southern	1	213	358	166	738
Metro East	4	156	240	47	447
Metro North	9	567	805	211	1,592
Metro South	-	148	787	385	1,320
Metro West	5	191	323	38	557
Mid North	-	30	36	5	71
Riverland	3	38	57	25	123
South East	-	69	84	18	171
Yorke, Lower North & Barossa	11	130	190	88	419
<b>Total</b>	<b>43</b>	<b>1,732</b>	<b>2,990</b>	<b>991</b>	<b>5,756</b>
<b>TAS</b>					
North Western	1	88	201	68	358
Northern	8	130	136	40	314
Southern	11	419	458	87	975
<b>Total</b>	<b>20</b>	<b>637</b>	<b>795</b>	<b>195</b>	<b>1,647</b>
<b>ACT</b>					
<b>Total</b>	<b>2</b>	<b>255</b>	<b>320</b>	<b>222</b>	<b>799</b>
<b>NT</b>					
Alice Springs	-	13	33	4	50
Barkly	-	2	3	-	5
Darwin	-	58	157	28	243
East Arnhem	-	8	11	-	19
Katherine	-	9	29	10	48
<b>Total</b>	<b>-</b>	<b>90</b>	<b>233</b>	<b>42</b>	<b>365</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>5</b>	<b>9</b>	<b>2</b>	<b>16</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>657</b>	<b>21,031</b>	<b>28,241</b>	<b>8,495</b>	<b>58,424</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix E – Number of people waiting on a HCP at their approved level at 30 September 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	34	609	717	214	<b>1,574</b>
Central West	8	256	351	107	<b>722</b>
Far North Coast	55	846	1,031	397	<b>2,329</b>
Hunter	41	682	932	320	<b>1,975</b>
Illawarra	4	269	832	262	<b>1,367</b>
Inner West	9	309	853	585	<b>1,756</b>
Mid North Coast	44	899	980	275	<b>2,198</b>
Nepean	9	292	397	153	<b>851</b>
New England	5	194	408	113	<b>720</b>
Northern Sydney	17	632	1,197	823	<b>2,669</b>
Orana Far West	6	276	417	87	<b>786</b>
Riverina/Murray	30	339	473	148	<b>990</b>
South East Sydney	11	796	1,994	850	<b>3,651</b>
South West Sydney	34	796	1,508	491	<b>2,829</b>
Southern Highlands	6	430	702	275	<b>1,413</b>
Western Sydney	19	534	921	571	<b>2,045</b>
<b>Total</b>	<b>332</b>	<b>8,159</b>	<b>13,713</b>	<b>5,671</b>	<b>27,875</b>
<b>VIC</b>					
Barwon-South Western	9	438	770	416	<b>1,633</b>
Eastern Metro	31	1,307	1,688	910	<b>3,936</b>
Gippsland	14	291	456	114	<b>875</b>
Grampians	5	242	412	211	<b>870</b>
Hume	20	300	252	25	<b>597</b>
Loddon-Mallee	10	282	393	254	<b>939</b>
Northern Metro	19	847	1,533	595	<b>2,994</b>
Southern Metro	7	1,065	2,152	941	<b>4,165</b>
Western Metro	3	590	752	266	<b>1,611</b>
<b>Total</b>	<b>118</b>	<b>5,362</b>	<b>8,408</b>	<b>3,732</b>	<b>17,620</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	-	249	580	199	<b>1,028</b>
Brisbane South	7	491	1,023	306	<b>1,827</b>
Cabool	1	377	750	197	<b>1,325</b>
Central West	-	9	11	1	<b>21</b>
Darling Downs	34	401	304	88	<b>827</b>
Far North	1	551	421	81	<b>1,054</b>
Fitzroy	-	149	274	71	<b>494</b>
Logan River Valley	2	185	466	236	<b>889</b>
Mackay	1	94	158	37	<b>290</b>
North West	1	24	14	6	<b>45</b>
Northern	1	119	178	81	<b>379</b>
South Coast	5	300	676	527	<b>1,508</b>
South West	3	35	12	2	<b>52</b>
Sunshine Coast	17	666	975	321	<b>1,979</b>
West Moreton	41	241	233	70	<b>585</b>
Wide Bay	19	469	437	109	<b>1,034</b>
<b>Total</b>	<b>133</b>	<b>4,360</b>	<b>6,512</b>	<b>2,332</b>	<b>13,337</b>
<b>WA</b>					
Goldfields	-	35	45	21	<b>101</b>
Great Southern	-	34	163	76	<b>273</b>
Indian Ocean Territories	-	-	1	-	<b>1</b>
Kimberley	-	28	41	6	<b>75</b>
Metro East	-	199	559	347	<b>1,105</b>
Metro North	7	434	1,066	496	<b>2,003</b>
Metro South East	-	227	496	359	<b>1,082</b>
Metro South West	2	212	590	463	<b>1,267</b>
Mid West	-	18	81	97	<b>196</b>
Pilbara	-	9	12	2	<b>23</b>
South West	-	16	215	152	<b>383</b>
Wheatbelt	-	47	137	36	<b>220</b>
<b>Total</b>	<b>9</b>	<b>1,259</b>	<b>3,406</b>	<b>2,055</b>	<b>6,729</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	10	145	103	9	267
Flinders & Far North	-	48	34	2	84
Hills, Mallee & Southern	1	217	431	246	895
Metro East	4	156	277	83	520
Metro North	9	587	1,010	392	1,998
Metro South	-	148	861	517	1,526
Metro West	5	193	374	89	661
Mid North	-	31	44	9	84
Riverland	3	39	65	45	152
South East	-	72	121	33	226
Yorke, Lower North & Barossa	11	130	222	121	484
<b>Total</b>	<b>43</b>	<b>1,766</b>	<b>3,542</b>	<b>1,546</b>	<b>6,897</b>
<b>TAS</b>					
North Western	1	92	231	116	440
Northern	8	132	197	82	419
Southern	11	425	598	221	1,255
<b>Total</b>	<b>20</b>	<b>649</b>	<b>1,026</b>	<b>419</b>	<b>2,114</b>
<b>ACT</b>					
<b>Total</b>	<b>2</b>	<b>259</b>	<b>392</b>	<b>351</b>	<b>1,004</b>
<b>NT</b>					
Alice Springs	-	13	40	6	59
Barkly	-	2	3	-	5
Darwin	-	58	192	78	328
East Arnhem	-	8	21	3	32
Katherine	-	9	34	19	62
<b>Total</b>	<b>-</b>	<b>90</b>	<b>290</b>	<b>106</b>	<b>486</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>5</b>	<b>11</b>	<b>3</b>	<b>19</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>657</b>	<b>21,909</b>	<b>37,300</b>	<b>16,215</b>	<b>76,081</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix F – Number of HCPs released in the September 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	44	266	307	131	<b>748</b>
Central West	6	108	150	59	<b>323</b>
Far North Coast	71	315	281	82	<b>749</b>
Hunter	54	229	288	212	<b>783</b>
Illawarra	16	120	266	100	<b>502</b>
Inner West	13	142	222	74	<b>451</b>
Mid North Coast	91	286	427	174	<b>978</b>
Nepean	7	108	129	56	<b>300</b>
New England	6	77	87	33	<b>203</b>
Northern Sydney	65	380	387	171	<b>1,003</b>
Orana Far West	16	126	117	42	<b>301</b>
Riverina/Murray	37	148	129	26	<b>340</b>
South East Sydney	36	416	509	127	<b>1,088</b>
South West Sydney	53	327	423	97	<b>900</b>
Southern Highlands	11	177	183	46	<b>417</b>
Western Sydney	40	276	293	88	<b>697</b>
<b>Total</b>	<b>566</b>	<b>3,501</b>	<b>4,198</b>	<b>1,518</b>	<b>9,783</b>
<b>VIC</b>					
Barwon-South Western	18	179	269	208	<b>674</b>
Eastern Metro	110	706	606	419	<b>1,841</b>
Gippsland	9	140	292	241	<b>682</b>
Grampians	14	67	175	111	<b>367</b>
Hume	31	119	75	15	<b>240</b>
Loddon-Mallee	14	114	108	104	<b>340</b>
Northern Metro	34	389	547	434	<b>1,404</b>
Southern Metro	38	417	752	640	<b>1,847</b>
Western Metro	5	276	402	231	<b>914</b>
<b>Total</b>	<b>273</b>	<b>2,407</b>	<b>3,226</b>	<b>2,403</b>	<b>8,309</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	3	182	243	145	573
Brisbane South	19	273	274	174	740
Cabool	11	211	284	153	659
Central West	2	5	-	1	8
Darling Downs	34	106	131	30	301
Far North	9	244	219	90	562
Fitzroy	1	113	205	135	454
Logan River Valley	11	89	116	70	286
Mackay	2	58	28	10	98
North West	3	7	10	3	23
Northern	2	53	130	104	289
South Coast	15	148	172	119	454
South West	4	9	4	2	19
Sunshine Coast	21	316	516	612	1,465
West Moreton	32	79	106	28	245
Wide Bay	26	180	197	133	536
<b>Total</b>	<b>195</b>	<b>2,073</b>	<b>2,635</b>	<b>1,809</b>	<b>6,712</b>
<b>WA</b>					
Goldfields	-	15	22	9	46
Great Southern	-	24	49	42	115
Kimberley	3	14	16	9	42
Metro East	3	92	168	180	443
Metro North	15	216	358	208	797
Metro South East	5	75	170	169	419
Metro South West	5	77	230	374	686
Mid West	-	8	23	56	87
Pilbara	-	2	8	2	12
South West	-	16	97	108	221
Wheatbelt	-	38	112	96	246
<b>Total</b>	<b>31</b>	<b>577</b>	<b>1,253</b>	<b>1,253</b>	<b>3,114</b>



State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	10	95	65	12	182
Flinders & Far North	2	25	41	3	71
Hills, Mallee & Southern	11	75	130	60	276
Metro East	6	158	300	131	595
Metro North	21	205	238	144	608
Metro South	1	117	262	225	605
Metro West	4	152	332	145	633
Mid North	1	14	17	1	33
Riverland	-	13	38	34	85
South East	10	54	39	6	109
Yorke, Lower North & Barossa	13	89	71	27	200
<b>Total</b>	<b>79</b>	<b>997</b>	<b>1,533</b>	<b>788</b>	<b>3,397</b>
<b>TAS</b>					
North Western	4	41	67	48	160
Northern	10	48	81	48	187
Southern	23	153	153	43	372
<b>Total</b>	<b>37</b>	<b>242</b>	<b>301</b>	<b>139</b>	<b>719</b>
<b>ACT</b>					
<b>Total</b>	<b>6</b>	<b>116</b>	<b>161</b>	<b>227</b>	<b>510</b>
<b>NT</b>					
Alice Springs	-	14	12	2	28
Barkly	-	3	7	2	12
Darwin	1	40	67	27	135
East Arnhem	-	4	11	3	18
Katherine	-	4	12	5	21
<b>Total</b>	<b>1</b>	<b>65</b>	<b>109</b>	<b>39</b>	<b>214</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>3</b>	<b>4</b>	<b>-</b>	<b>7</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>1,188</b>	<b>9,981</b>	<b>13,420</b>	<b>8,176</b>	<b>32,765</b>

Note: Location is based on the address of the person who was assigned the HCP.