



**Australian Government**  
**Department of Health and Aged Care**

# HOME CARE PACKAGES PROGRAM

## Data Report 1<sup>st</sup> Quarter 2023-24

1 July – 30 September 2023

November 2023



## Table of Contents

Executive Summary .....	3
Introduction.....	4
Overview .....	4
1. Eligibility and Assessment.....	5
Distribution of HCP levels .....	5
Volume of HCP approvals .....	5
2. Home Care Service Delivery .....	6
Number of people in an HCP.....	6
Number of new entries to an HCP .....	7
Number of approved HCP providers .....	8
3. National Priority System .....	9
National Priority System .....	9
People who have not yet been offered an HCP .....	9
People who are in an interim HCP .....	9
Distribution of people across states and territories .....	10
Wait times .....	11
Number of HCPs released.....	12
4. First Nations Peoples .....	13
Glossary .....	15
Appendices.....	16
Appendix A – Number of people in an HCP at 30 September 2023, by ACPR.....	16
Appendix B – Number of new entries to an HCP in the September 2023 quarter, by ACPR .....	19
Appendix C – Number of approved HCP providers that have indicated in My Aged Care that they can provide services at each of the four HCP levels, by ACPR.....	22
Appendix D – Number of people waiting on an HCP at their approved level at 30 September 2023, who are not in an interim level HCP, by ACPR .....	25
Appendix E – Number of people waiting on an HCP at their approved level at 30 September 2023, by ACPR .....	28
Appendix F – Number of HCPs released in the September 2023 quarter, by ACPR.....	31

## Executive Summary

- At 30 September 2023, 277,564 people had access to a Home Care Package (HCP). This is a 13% (32,816) increase since 30 September 2022 (244,748).
- Of the 277,564 people, 264,160 were in an HCP with the remaining 13,404 people assigned an HCP and considering whether to take up their offer.
- The 264,160 people in an HCP at 30 September 2023 represented a 17% (38,291) increase since 30 September 2022 (225,869).
- In the September 2023 quarter, 21,123 people entered an HCP for the first time.
- At 30 September 2023, there were 41,950 people waiting in the National Priority System (NPS) for an HCP at their approved level. This is a 5% decrease since 30 September 2022 (44,043).
- There were 40,151 approvals for an HCP in the September 2023 quarter.
- There were 32,926 HCPs released in the September 2023 quarter, at an average of 2,533 per week.
- There were 912 approved HCP providers with a home care service at 30 September 2023.

# INTRODUCTION

## OVERVIEW

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 July 2023 and 30 September 2023. The estimated wait times are shown for 31 October 2023, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health and Aged Care (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

Further information on the HCPP, including eligibility, fees and recent reforms can be found at [www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program](http://www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program).

# 1. ELIGIBILITY AND ASSESSMENT

## DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy in 2023-24.

Table 1: HCP annual subsidy, by HCP level from 1 July 2023 to 30 June 2024

HCP level	Home care services for people with	Rounded annual subsidy amount paid by the Government
1	Basic care needs	\$10,000
2	Low-level care needs	\$18,000
3	Intermediate care needs	\$39,000
4	High-level care needs	\$60,000

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

## VOLUME OF HCP APPROVALS

- There were 40,151 HCP approvals in the September 2023 quarter (Table 2). This was 8% (2,815) more than the approvals in the June 2023 quarter (37,336).

Table 2: Number of HCP approvals in September 2023 quarter, by state and territory of assessment, level and priority

State/ territory	Level 1		Level 2		Level 3		Level 4		Total	Share
	High	Medium	High	Medium	High	Medium	High	Medium		
NSW	3	709	118	4,507	513	4,851	832	2,051	13,584	33.8%
VIC	2	264	75	2,873	610	3,065	1,493	1,365	9,747	24.3%
QLD	-	241	54	2,462	701	2,449	1,265	877	8,049	20.0%
WA	-	37	18	649	167	1,289	702	819	3,681	9.2%
SA	-	93	19	990	205	1,293	319	513	3,432	8.5%
TAS	-	37	1	357	8	366	31	146	946	2.4%
ACT	-	3	4	107	33	121	146	94	508	1.3%
NT	-	-	-	51	2	61	17	27	158	0.4%
Unknown	-	1	-	19	-	16	2	8	46	0.1%
Sub-total	5	1,385	289	12,015	2,239	13,511	4,807	5,900	40,151	100.0%
Total	1,390		12,304		15,750		10,707		40,151	100.0%
Share	3.5%		30.6%		39.2%		26.7%		100.0%	

### Key point

- There were 40,151 approvals for an HCP in the September 2023 quarter.

## 2. HOME CARE SERVICE DELIVERY

### NUMBER OF PEOPLE IN AN HCP

- There were 264,160 people in an HCP at 30 September 2023 (Table 3). This was an increase of 2% (5,786) since 30 June 2023 (258,374), and a 17% (38,291) increase since 30 September 2022 (225,869) (Chart 1).
- In addition to the 264,160 people in an HCP at 30 September 2023, a further 13,404 people were assigned an HCP and were considering whether to take up their offer.

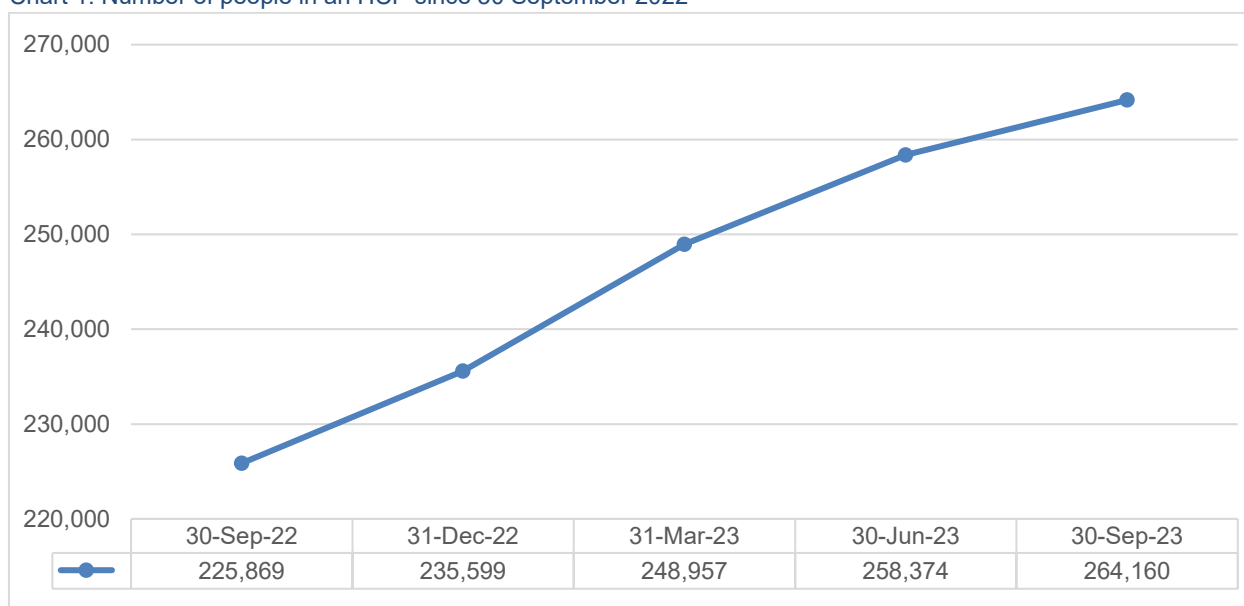
Table 3: Number of people in an HCP by level and state and territory, at 30 September 2023

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	7,120	39,221	27,487	14,048	<b>87,876</b>	<b>33.3%</b>
VIC	3,470	31,363	21,451	15,794	<b>72,078</b>	<b>27.3%</b>
QLD	2,281	19,797	17,183	11,116	<b>50,377</b>	<b>19.1%</b>
WA	289	4,950	7,139	8,031	<b>20,409</b>	<b>7.7%</b>
SA	813	8,494	9,136	5,034	<b>23,477</b>	<b>8.9%</b>
TAS	244	2,361	2,224	1,118	<b>5,947</b>	<b>2.3%</b>
ACT	33	892	879	1023	<b>2,827</b>	<b>1.1%</b>
NT	5	408	410	340	<b>1,163</b>	<b>0.4%</b>
Unknown	0	3	0	3	<b>6</b>	<b>0.0%</b>
<b>Total</b>	<b>14,255</b>	<b>107,489</b>	<b>85,909</b>	<b>56,507</b>	<b>264,160</b>	<b>100.0%</b>
<b>Share</b>	<b>5.4%</b>	<b>40.7%</b>	<b>32.5%</b>	<b>21.4%</b>	<b>100.0%</b>	

Note: Location is based on the address of the person receiving an HCP, not the address of their provider.

- Data on the number of people in an HCP at 30 September 2023 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in an HCP since 30 September 2022



- Table 4 provides a breakdown of the proportion of people in an HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in an HCP at the last day of the quarter, by MMM Classification

MMM	30-Sep-22	31-Dec-22	31-Mar-23	30-Jun-23	30-Sep-23
1	65.9%	66.0%	66.1%	66.5%	<b>66.5%</b>
2	9.3%	9.3%	9.3%	9.1%	<b>9.1%</b>
3	9.6%	9.5%	9.5%	9.5%	<b>9.5%</b>
4	5.3%	5.3%	5.2%	5.6%	<b>5.6%</b>
5	8.6%	8.6%	8.6%	8.0%	<b>8.1%</b>
6	0.9%	0.9%	0.9%	0.8%	<b>0.8%</b>
7	0.4%	0.4%	0.4%	0.4%	<b>0.4%</b>
Unknown	0.0%	0.0%	0.0%	0.0%	<b>0.0%</b>

Note: Location is based on the address of the person receiving an HCP, not the address of their provider.

## NUMBER OF NEW ENTRIES TO AN HCP

- There were 21,123 new entries to an HCP in the September 2023 quarter (Table 5).

Table 5: Number of new entries to an HCP in the September 2023 quarter, by state and territory

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	700	3,550	1,491	894	<b>6,635</b>	<b>31.4%</b>
VIC	342	2,632	1,353	1233	<b>5,560</b>	<b>26.3%</b>
QLD	276	2,108	1,102	826	<b>4,312</b>	<b>20.4%</b>
WA	35	542	572	729	<b>1,878</b>	<b>8.9%</b>
SA	72	862	536	441	<b>1,911</b>	<b>9.0%</b>
TAS	14	259	136	55	<b>464</b>	<b>2.2%</b>
ACT	1	98	76	101	<b>276</b>	<b>1.3%</b>
NT	1	39	27	20	<b>87</b>	<b>0.4%</b>
Unknown	-	0	0	0	<b>0</b>	<b>0.0%</b>
<b>Total</b>	<b>1,441</b>	<b>10,090</b>	<b>5,293</b>	<b>4,299</b>	<b>21,123</b>	<b>100.0%</b>
<b>Share</b>	<b>6.8%</b>	<b>47.8%</b>	<b>25.1%</b>	<b>20.4%</b>	<b>100.0%</b>	

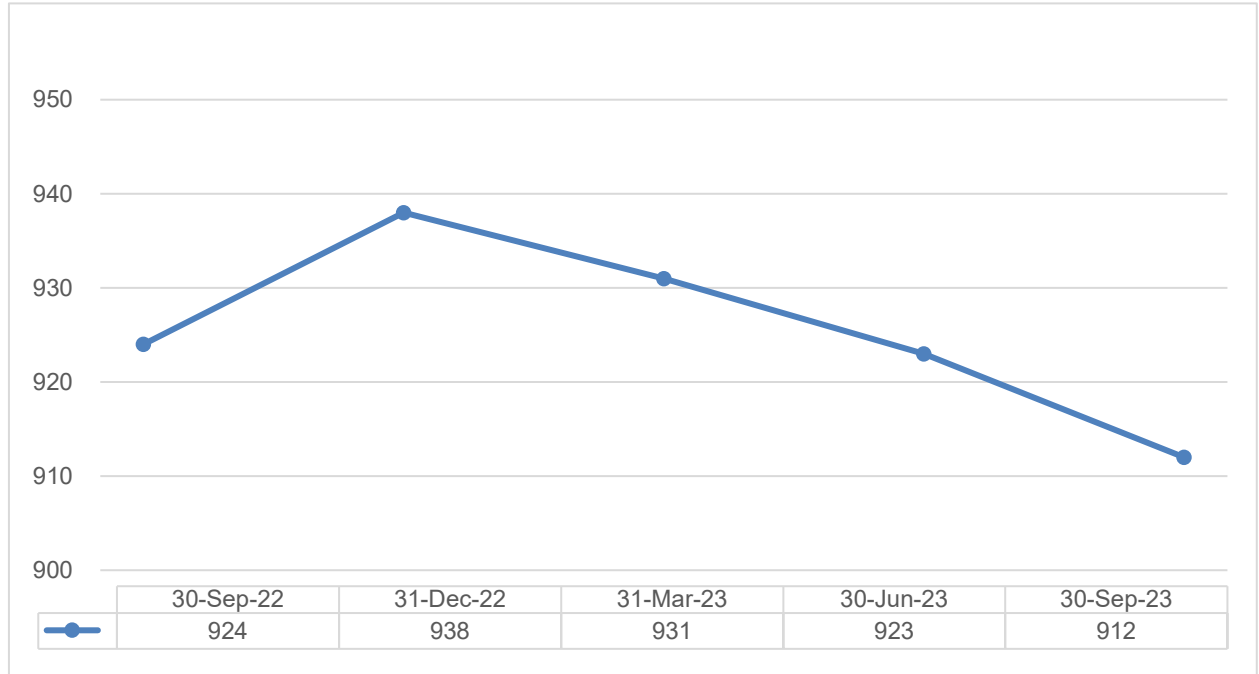
Note: Location is based on the address of the person entering an HCP, not the address of their provider.

- Further information on the number of new entries in the September 2023 quarter by ACPR can be found in Appendix B.

## NUMBER OF APPROVED HCP PROVIDERS

- There were 912 approved HCP providers at 30 September 2023 (Chart 2). This was a decrease of 1% (11 providers) from 30 June 2023 (923) and a decrease of 1% (12 providers) since 30 September 2022 (924).

Chart 2: Number of approved providers of home care with home care services since 30 September 2022



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 30 September 2023.

### Key points

- There were 264,160 people receiving care in an HCP at 30 September 2023.
- There were 21,123 new entries to an HCP in the September 2023 quarter.
- There were 912 approved HCP providers at 30 September 2023.



### 3. NATIONAL PRIORITY SYSTEM

#### NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people’s individual needs and circumstances, regardless of where they live. A person’s wait time is dependent only on their date of approval and priority for service.
- Independent and qualified Aged Care Assessment Teams (ACATs) assess a person’s needs and, when making an approval for care, can approve a person for an HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person’s circumstances. Therefore, based on care needs and choice, not everyone with an HCP approval and placed in the NPS will enter home care.
- There were 41,950 people in the NPS who were waiting on an HCP at their approved level at 30 September 2023. Of these people, 41,460 (99%) are in an interim level HCP and/or approved for CHSP services.

#### PEOPLE WHO HAVE NOT YET BEEN OFFERED AN HCP

- At 30 September 2023, there were 32,063 people who were seeking an HCP at their approved level, who are not in an interim HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered an HCP, who had been approved to access CHSP, by level of approval at 30 September 2023

Approved level	Number of people in the NPS <u>without</u> an interim HCP	Number of people in the NPS <u>without</u> an interim HCP <u>with</u> CHSP approval	Percentage of people in the NPS <u>without</u> an interim HCP <u>with</u> CHSP approval
Level 1	129	123	95.3%
Level 2	9,608	9,463	98.5%
Level 3	18,903	18,671	98.8%
Level 4	3,423	3,316	96.9%
<b>Total</b>	<b>32,063</b>	<b>31,573</b>	<b>98.5%</b>

#### PEOPLE WHO ARE IN AN INTERIM HCP

- At 30 September 2023, there were 9,887 people who are in an interim HCP while they wait for an HCP at their approved level (Table 7).

Table 7: Number of people who had been offered an HCP while they wait for their approved level, by response category and level of approval at 30 September 2023

Approved level	Number of people in an interim HCP	Number of people offered an interim HCP, who had <u>not yet accepted</u> their offer	Number of people offered an interim HCP that <u>did not</u> take up their offer
Level 1	-	-	-
Level 2	366	21	8
Level 3	5,894	94	156
Level 4	3,207	93	48
<b>Total</b>	<b>9,467</b>	<b>208</b>	<b>212</b>

## DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered an HCP at 30 September 2023.

Table 8: Number of people waiting on an HCP at their approved level without an interim HCP, by state and territory of residence and level of approval at 30 September 2023

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	67	3,586	6,399	929	<b>10,981</b>	<b>34.2%</b>
VIC	17	2,274	4,457	994	<b>7,742</b>	<b>24.1%</b>
QLD	30	1,962	3,133	447	<b>5,572</b>	<b>17.4%</b>
WA	1	530	1,972	510	<b>3,013</b>	<b>9.4%</b>
SA	12	813	2,088	369	<b>3,282</b>	<b>10.2%</b>
TAS	2	292	524	80	<b>898</b>	<b>2.8%</b>
ACT	-	94	192	70	<b>356</b>	<b>1.1%</b>
NT	-	43	114	19	<b>176</b>	<b>0.5%</b>
Unknown	-	14	24	5	<b>43</b>	<b>0.1%</b>
<b>Total</b>	<b>129</b>	<b>9,608</b>	<b>18,903</b>	<b>3,423</b>	<b>32,063</b>	<b>100.0%</b>
<b>Share</b>	<b>0.4%</b>	<b>30.0%</b>	<b>59.0%</b>	<b>10.7%</b>	<b>100.0%</b>	

Note: A person with an approval at multiple levels is only counted once - at their highest active approved level.

- The number of people waiting on an HCP at 30 September 2023, without an interim HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on an HCP at their approved level as at 30 September 2023 and includes people represented in Table 8.

Table 9: Number of people waiting on an HCP at their approved level by state and territory of residence and level of approval at 30 September 2023

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	67	3,786	8,982	2,226	<b>15,061</b>	<b>35.9%</b>
VIC	17	2,374	5,720	1,641	<b>9,752</b>	<b>23.2%</b>
QLD	30	2,022	4,359	1,047	<b>7,458</b>	<b>17.8%</b>
WA	1	539	2,401	927	<b>3,868</b>	<b>9.2%</b>
SA	12	830	2,510	610	<b>3,962</b>	<b>9.4%</b>
TAS	2	301	668	166	<b>1,137</b>	<b>2.7%</b>
ACT	-	94	235	116	<b>445</b>	<b>1.1%</b>
NT	-	43	146	32	<b>221</b>	<b>0.5%</b>
Unknown	-	14	26	6	<b>46</b>	<b>0.1%</b>
<b>Total</b>	<b>129</b>	<b>10,003</b>	<b>25,047</b>	<b>6,771</b>	<b>41,950</b>	<b>100.0%</b>
<b>Share</b>	<b>0.3%</b>	<b>23.8%</b>	<b>59.7%</b>	<b>16.1%</b>	<b>100.0%</b>	

- The number of people waiting on an HCP at their approved level at 30 September 2023, by ACPR, is found in Appendix E.

## WAIT TIMES

- All people approved for an HCP, and seeking services, can access their individual expected wait time to receive their first HCP, and their approved HCP in time bands.
- A person's place in the NPS is solely based on date of approval and priority for care. Estimated wait times at 31 October 2023, for a person with a medium priority approval joining the NPS for an HCP by level, are provided in Table 10.

Table 10: Estimated wait time for people entering the NPS on 31 October 2023 by HCP level

HCP level	Time to approved HCP
Level 1	Less than 1 month
Level 2	3-6 months
Level 3	6-9 months
Level 4	1-3 months

## NUMBER OF HCPS RELEASED

- The department released 32,926 HCPs during the September 2023 quarter (Table 11), at an average of 2,533 per week.

Table 11: Number of HCPs released in the September 2023 quarter, by state and territory and level

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	1,319	4,756	1,773	2,606	10,454	31.7%
VIC	597	3,490	1,551	2,804	8,442	25.6%
QLD	437	2,747	1,386	1,990	6,560	19.9%
WA	81	785	632	1,543	3,041	9.2%
SA	180	1,220	665	958	3,023	9.2%
TAS	58	326	124	159	667	2.0%
ACT	11	197	89	232	529	1.6%
NT	1	65	57	58	181	0.5%
Unknown	1	21	4	3	29	0.1%
<b>Total</b>	<b>2,685</b>	<b>13,607</b>	<b>6,281</b>	<b>10,353</b>	<b>32,926</b>	<b>100.0%</b>
<b>Share</b>	<b>8.2%</b>	<b>41.3%</b>	<b>19.1%</b>	<b>31.4%</b>	<b>100.0%</b>	

- Of the HCPs released in the September 2023 quarter, 16% (5,185) were offered as upgrades to people already in an interim HCP. The other 84% (32,926) were offered to people who were not in an interim level HCP (Table 12).

Table 12: HCPs released to people in the September 2023 quarter, by level and type of release

Release type	Level 1	Level 2	Level 3	Level 4	Total
New packages	2,685	13,264	5,362	6,430	27,741
Upgrades	0	343	919	3,923	5,185
<b>Total</b>	<b>2,685</b>	<b>13,607</b>	<b>6,281</b>	<b>10,353</b>	<b>32,926</b>
<b>% released that were new</b>	<b>100.0%</b>	<b>97.5%</b>	<b>85.4%</b>	<b>62.1%</b>	<b>84.3%</b>

Information on the number of HCPs released by ACPR and level for the September 2023 quarter can be found at Appendix F.

### Key points

- At 30 September 2023, there were 41,950 people who were waiting for an HCP at their approved level.
- 32,926 HCPs were released during the September 2023 quarter.

## 4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving an HCP or waiting for an HCP is proportionately less for their population size relative to the rest of the population (3.2%). This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 8,162 First Nations peoples in an HCP at 30 September 2023 (Table 14). This was an increase of 13% (923) since 30 September 2022 (7,239). The 8,162 people accounted for 3% of the 264,160 people in an HCP (Table 3).

Table 14: Number of First Nations peoples in an HCP by level and state and territory at 30 September 2023

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	231	1,575	1,185	575	3,566	43.7%
VIC	29	488	249	212	978	12.0%
QLD	40	663	610	410	1,723	21.1%
WA	1	118	184	196	499	6.1%
SA	26	255	218	139	638	7.8%
TAS	15	93	112	40	260	3.2%
ACT	1	25	21	19	66	0.8%
NT	2	199	133	98	432	5.3%
<b>Total</b>	<b>345</b>	<b>3,416</b>	<b>2,712</b>	<b>1,689</b>	<b>8,162</b>	<b>100.0%</b>
<b>Share</b>	<b>4.2%</b>	<b>41.9%</b>	<b>33.2%</b>	<b>20.7%</b>	<b>100.0%</b>	

Note: The 8,162 First Nations people are a subset of the 264,160 people in an HCP recorded for all of Australia.

- There were 984 First Nations peoples at 30 September 2023 who were waiting for an HCP at their approved level (Table 15). This was an increase of 1% (13) since 30 September 2022 (971). The 984 people accounted for 2% of the 41,950 people waiting for an HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on an HCP at their approved level by state and territory of residence and level of approval at 30 September 2023

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	2	115	222	50	389	39.5%
VIC	1	18	30	13	62	6.3%
QLD	-	69	109	25	203	20.6%
WA	-	13	75	28	116	11.8%
SA	2	20	41	6	69	7.0%
TAS	-	6	18	6	30	3.0%
ACT	-	-	6	1	7	0.7%
NT	-	14	58	5	77	7.8%
Unknown	-	10	18	3	31	3.2%
<b>Total</b>	<b>5</b>	<b>265</b>	<b>577</b>	<b>137</b>	<b>984</b>	<b>100.0%</b>
<b>Share</b>	<b>0.5%</b>	<b>26.9%</b>	<b>58.6%</b>	<b>13.9%</b>	<b>100.0%</b>	

Note: The 984 First Nations people are a subset of the 41,950 people in the NPS recorded for all of Australia.

## Glossary

Term	Definition
<b>Aged Care Assessment Teams (ACAT)</b>	ACATs are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support.
<b>Aged Care Planning Region (ACPR)</b>	The areas marked out in the ACPR maps, which can be found at <a href="https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps">https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps</a> .
<b>Approved provider</b>	An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .
<b>Commonwealth Home Support Program (CHSP)</b>	Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.
<b>Home Care Packages Program</b>	A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.
<b>Interim HCP</b>	AN HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.
<b>My Aged Care</b>	The main entry point to the aged care system in Australia.
<b>National Priority System</b>	The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.
<b>The department</b>	The Department of Health and Aged Care.

## Appendices

### Appendix A – Number of people in an HCP at 30 September 2023, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	347	2,359	1,720	702	<b>5,128</b>
Central West	83	739	528	302	<b>1,652</b>
Far North Coast	530	3,085	1,755	909	<b>6,279</b>
Hunter	875	3,454	2,089	1,457	<b>7,875</b>
Illawarra	387	2,078	1,525	687	<b>4,677</b>
Inner West	210	2,255	1,964	1,016	<b>5,445</b>
Mid North Coast	623	3,278	2,672	1,452	<b>8,025</b>
Nepean	132	1,197	1,022	478	<b>2,829</b>
New England	114	733	545	239	<b>1,631</b>
Northern Sydney	730	3,488	2,440	1,497	<b>8,155</b>
Orana Far West	260	921	510	248	<b>1,939</b>
Riverina/Murray	467	2,134	1,225	541	<b>4,367</b>
South East Sydney	511	3,866	2,825	1,310	<b>8,512</b>
South West Sydney	1,071	4,337	2,733	1,201	<b>9,342</b>
Southern Highlands	134	1,745	1,041	535	<b>3,455</b>
Western Sydney	646	3,552	2,893	1,474	<b>8,565</b>
<b>Total</b>	<b>7,120</b>	<b>39,221</b>	<b>27,487</b>	<b>14,048</b>	<b>87,876</b>
<b>VIC</b>					
Barwon-South Western	132	2,486	1,816	1,504	<b>5,938</b>
Eastern Metro	1,474	7,297	3,788	3,153	<b>15,712</b>
Gippsland	437	2,533	1,767	1,170	<b>5,907</b>
Grampians	83	1,443	868	516	<b>2,910</b>
Hume	239	1,376	578	313	<b>2,506</b>
Loddon-Mallee	194	1,644	967	726	<b>3,531</b>
Northern Metro	461	4,893	3,426	2,800	<b>11,580</b>
Southern Metro	357	6,128	5,254	3,608	<b>15,347</b>
Western Metro	93	3,563	2,987	2,004	<b>8,647</b>
<b>Total</b>	<b>3,470</b>	<b>31,363</b>	<b>21,451</b>	<b>15,794</b>	<b>72,078</b>



State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	123	1,355	1,342	876	<b>3,696</b>
Brisbane South	297	2,212	2,163	1,338	<b>6,010</b>
Cabool	245	2,025	1,841	984	<b>5,095</b>
Central West	6	32	20	12	<b>70</b>
Darling Downs	317	1,708	1,177	687	<b>3,889</b>
Far North	68	1,639	945	400	<b>3,052</b>
Fitzroy	69	1,142	1,272	425	<b>2,908</b>
Logan River Valley	105	1,058	1,015	758	<b>2,936</b>
Mackay	18	298	190	81	<b>587</b>
North West	3	74	42	19	<b>138</b>
Northern	65	1,035	1,069	724	<b>2,893</b>
South Coast	180	1,556	1,378	1,127	<b>4,241</b>
South West	18	96	36	19	<b>169</b>
Sunshine Coast	156	2,752	2,858	2,726	<b>8,492</b>
West Moreton	208	736	448	250	<b>1,642</b>
Wide Bay	403	2,079	1,387	690	<b>4,559</b>
<b>Total</b>	<b>2,281</b>	<b>19,797</b>	<b>17,183</b>	<b>11,116</b>	<b>50,377</b>
<b>WA</b>					
Goldfields	1	52	90	68	<b>211</b>
Great Southern	6	103	277	315	<b>701</b>
Kimberley	1	77	44	30	<b>152</b>
Metro East	17	616	1,021	1,230	<b>2,884</b>
Metro North	143	1,603	1,796	1,489	<b>5,031</b>
Metro South East	68	817	1,085	1,387	<b>3,357</b>
Metro South West	37	1,167	1,772	2,160	<b>5,136</b>
Mid West	1	71	91	106	<b>269</b>
Pilbara	-	14	31	25	<b>70</b>
South West	7	177	415	682	<b>1,281</b>
Wheatbelt	8	253	517	539	<b>1,317</b>
<b>Total</b>	<b>289</b>	<b>4,950</b>	<b>7,139</b>	<b>8,031</b>	<b>20,409</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	124	524	241	64	<b>953</b>
Flinders & Far North	28	143	92	19	<b>282</b>
Hills, Mallee & Southern	137	1,226	825	476	<b>2,664</b>
Metro East	26	947	1,366	649	<b>2,988</b>
Metro North	334	2,180	1,932	868	<b>5,314</b>
Metro South	14	951	1,891	1,709	<b>4,565</b>
Metro West	43	1,146	1,752	806	<b>3,747</b>
Mid North	19	200	110	26	<b>355</b>
Riverland	13	263	259	149	<b>684</b>
South East	44	344	207	57	<b>652</b>
Yorke, Lower North & Barossa	31	570	461	211	<b>1,273</b>
<b>Total</b>	<b>813</b>	<b>8,494</b>	<b>9,136</b>	<b>5,034</b>	<b>23,477</b>
<b>TAS</b>					
North Western	84	608	554	251	<b>1,497</b>
Northern	67	588	559	307	<b>1,521</b>
Southern	93	1,165	1,111	560	<b>2,929</b>
<b>Total</b>	<b>244</b>	<b>2,361</b>	<b>2,224</b>	<b>1,118</b>	<b>5,947</b>
<b>ACT</b>					
<b>Total</b>	<b>33</b>	<b>892</b>	<b>879</b>	<b>1,023</b>	<b>2,827</b>
<b>NT</b>					
Alice Springs	1	101	78	45	<b>225</b>
Barkly	-	6	3	2	<b>11</b>
Darwin	3	203	266	253	<b>725</b>
East Arnhem	1	70	37	26	<b>134</b>
Katherine	-	28	26	14	<b>68</b>
<b>Total</b>	<b>5</b>	<b>408</b>	<b>410</b>	<b>340</b>	<b>1,163</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>3</b>	<b>-</b>	<b>3</b>	<b>6</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>14,255</b>	<b>107,489</b>	<b>85,909</b>	<b>56,507</b>	<b>264,160</b>

Note: Location is based on the address of the person receiving an HCP, not the address of their provider.

Appendix B – Number of new entries to an HCP in the September 2023 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	63	303	113	29	<b>508</b>
Central West	10	103	49	27	<b>189</b>
Far North Coast	74	324	79	41	<b>518</b>
Hunter	35	217	94	103	<b>449</b>
Illawarra	31	155	107	60	<b>353</b>
Inner West	13	116	76	83	<b>288</b>
Mid North Coast	94	319	149	104	<b>666</b>
Nepean	15	132	67	24	<b>238</b>
New England	16	54	31	16	<b>117</b>
Northern Sydney	52	311	175	99	<b>637</b>
Orana Far West	22	97	34	16	<b>169</b>
Riverina/Murray	39	198	44	15	<b>296</b>
South East Sydney	24	321	155	104	<b>604</b>
South West Sydney	112	412	123	65	<b>712</b>
Southern Highlands	14	182	74	24	<b>294</b>
Western Sydney	86	306	121	84	<b>597</b>
<b>Total</b>	<b>700</b>	<b>3,550</b>	<b>1,491</b>	<b>894</b>	<b>6,635</b>
<b>VIC</b>					
Barwon-South Western	20	254	131	143	<b>548</b>
Eastern Metro	129	661	249	284	<b>1,323</b>
Gippsland	25	169	111	88	<b>393</b>
Grampians	11	123	81	39	<b>254</b>
Hume	37	138	26	6	<b>207</b>
Loddon-Mallee	14	136	66	68	<b>284</b>
Northern Metro	64	464	211	179	<b>918</b>
Southern Metro	33	364	304	321	<b>1,022</b>
Western Metro	9	323	174	105	<b>611</b>
<b>Total</b>	<b>342</b>	<b>2,632</b>	<b>1,353</b>	<b>1,233</b>	<b>5,560</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	17	121	78	50	<b>266</b>
Brisbane South	49	279	145	100	<b>573</b>
Cabool	26	210	100	67	<b>403</b>
Central West	2	1	2	-	<b>5</b>
Darling Downs	36	147	55	18	<b>256</b>
Far North	5	189	95	27	<b>316</b>
Fitzroy	3	94	79	24	<b>200</b>
Logan River Valley	16	108	62	54	<b>240</b>
Mackay	-	26	13	3	<b>42</b>
North West	-	7	1	-	<b>8</b>
Northern	4	69	43	38	<b>154</b>
South Coast	13	141	72	84	<b>310</b>
South West	5	11	1	-	<b>17</b>
Sunshine Coast	23	369	234	293	<b>919</b>
West Moreton	37	78	23	17	<b>155</b>
Wide Bay	40	258	99	51	<b>448</b>
<b>Total</b>	<b>276</b>	<b>2,108</b>	<b>1,102</b>	<b>826</b>	<b>4,312</b>
<b>WA</b>					
Goldfields	-	6	17	5	<b>28</b>
Great Southern	1	8	30	23	<b>62</b>
Kimberley	-	5	3	1	<b>9</b>
Metro East	1	81	105	136	<b>323</b>
Metro North	17	166	137	104	<b>424</b>
Metro South East	3	81	62	106	<b>252</b>
Metro South West	10	128	123	193	<b>454</b>
Mid West	-	15	10	10	<b>35</b>
Pilbara	-	5	4	3	<b>12</b>
South West	2	15	41	95	<b>153</b>
Wheatbelt	1	32	40	53	<b>126</b>
<b>Total</b>	<b>35</b>	<b>542</b>	<b>572</b>	<b>729</b>	<b>1,878</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	12	51	10	2	<b>75</b>
Flinders & Far North	-	14	5	-	<b>19</b>
Hills, Mallee & Southern	6	88	56	40	<b>190</b>
Metro East	6	115	86	46	<b>253</b>
Metro North	28	260	104	52	<b>444</b>
Metro South	-	76	106	207	<b>389</b>
Metro West	4	114	88	49	<b>255</b>
Mid North	3	10	6	-	<b>19</b>
Riverland	2	23	22	19	<b>66</b>
South East	2	46	16	2	<b>66</b>
Yorke, Lower North & Barossa	9	65	37	24	<b>135</b>
<b>Total</b>	<b>72</b>	<b>862</b>	<b>536</b>	<b>441</b>	<b>1,911</b>
<b>TAS</b>					
North Western	2	53	38	11	<b>104</b>
Northern	3	71	22	16	<b>112</b>
Southern	9	135	76	28	<b>248</b>
<b>Total</b>	<b>14</b>	<b>259</b>	<b>136</b>	<b>55</b>	<b>464</b>
<b>ACT</b>					
<b>Total</b>	<b>1</b>	<b>98</b>	<b>76</b>	<b>101</b>	<b>276</b>
<b>NT</b>					
Alice Springs	-	9	5	3	<b>17</b>
Barkly	-	1	-	-	<b>1</b>
Darwin	1	18	18	15	<b>52</b>
East Arnhem	-	6	2	1	<b>9</b>
Katherine	-	5	2	1	<b>8</b>
<b>Total</b>	<b>1</b>	<b>39</b>	<b>27</b>	<b>20</b>	<b>87</b>
<b>UNKNOWN</b>					
<b>Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>1,441</b>	<b>10,090</b>	<b>5,293</b>	<b>4,299</b>	<b>21,123</b>

Note: Location is based on the address of the person who entered into an HCP during the September 2023 quarter.

Appendix C – Number of approved HCP providers that have indicated in My Aged Care that they can provide services at each of the four HCP levels, by ACPR

State/territory	30-Sep-22	30-Jun-23	30-Sep-23
<b>NSW</b>			
Central Coast	28	30	<b>31</b>
Central West	20	22	<b>22</b>
Far North Coast	42	43	<b>43</b>
Hunter	63	65	<b>65</b>
Illawarra	42	42	<b>42</b>
Inner West	44	45	<b>46</b>
Mid North Coast	54	56	<b>56</b>
Nepean	16	18	<b>17</b>
New England	27	28	<b>28</b>
Northern Sydney	47	47	<b>48</b>
Orana Far West	21	21	<b>21</b>
Riverina/Murray	39	41	<b>41</b>
South East Sydney	66	66	<b>67</b>
South West Sydney	59	63	<b>62</b>
Southern Highlands	28	30	<b>30</b>
Western Sydney	59	67	<b>68</b>
<b>VIC</b>			
Barwon-South Western	36	39	<b>39</b>
Eastern Metro	67	70	<b>71</b>
Gippsland	27	27	<b>28</b>
Grampians	27	28	<b>30</b>
Hume	35	36	<b>36</b>
Loddon-Mallee	23	21	<b>21</b>
Northern Metro	46	50	<b>54</b>
Southern Metro	69	75	<b>75</b>
Western Metro	63	67	<b>68</b>

State/territory	30-Sep-22	30-Jun-23	30-Sep-23
<b>QLD</b>			
Brisbane North	51	51	<b>51</b>
Brisbane South	61	65	<b>65</b>
Cabool	26	26	<b>26</b>
Central West	10	10	<b>10</b>
Darling Downs	33	35	<b>35</b>
Far North	23	25	<b>25</b>
Fitzroy	26	27	<b>27</b>
Logan River Valley	37	37	<b>37</b>
Mackay	18	19	<b>19</b>
North West	7	7	<b>7</b>
Northern	25	26	<b>26</b>
South Coast	38	39	<b>39</b>
South West	4	4	<b>4</b>
Sunshine Coast	44	44	<b>44</b>
West Moreton	25	26	<b>25</b>
Wide Bay	26	27	<b>27</b>
<b>WA</b>			
Goldfields	9	9	<b>9</b>
Great Southern	7	7	<b>9</b>
Kimberley	8	8	<b>8</b>
Metro East	35	39	<b>40</b>
Metro North	36	37	<b>38</b>
Metro South East	27	27	<b>28</b>
Metro South West	23	22	<b>22</b>
Mid West	6	6	<b>6</b>
Pilbara	8	8	<b>8</b>
South West	14	15	<b>15</b>
Wheatbelt	9	10	<b>10</b>

State/territory	30-Sep-22	30-Jun-23	30-Sep-23
<b>SA</b>			
Eyre Peninsula	6	6	<b>6</b>
Flinders & Far North	10	10	<b>10</b>
Hills, Mallee & Southern	12	12	<b>12</b>
Metro East	46	48	<b>48</b>
Metro North	16	18	<b>18</b>
Metro South	12	12	<b>13</b>
Metro West	25	26	<b>26</b>
Mid North	3	3	<b>3</b>
Riverland	3	3	<b>3</b>
South East	5	5	<b>5</b>
Yorke, Lower North & Barossa	9	9	<b>9</b>
<b>TAS</b>			
North Western	14	14	<b>14</b>
Northern	15	15	<b>15</b>
Southern	35	35	<b>35</b>
<b>ACT</b>			
ACT	42	41	<b>41</b>
<b>NT</b>			
Alice Springs	15	15	<b>15</b>
Barkly	13	13	<b>13</b>
Darwin	16	16	<b>16</b>
East Arnhem	7	7	<b>7</b>
Katherine	12	12	<b>12</b>

Note: Totals per state/territory aren't shown as providers can operate in multiple ACPRs and states/territories.



Appendix D – Number of people waiting on an HCP at their approved level at 30 September 2023, who are not in an interim level HCP, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	5	281	313	19	<b>618</b>
Central West	-	96	238	30	<b>364</b>
Far North Coast	6	253	325	45	<b>629</b>
Hunter	5	239	328	86	<b>658</b>
Illawarra	3	172	512	50	<b>737</b>
Inner West	2	146	492	96	<b>736</b>
Mid North Coast	11	334	496	45	<b>886</b>
Nepean	1	121	244	17	<b>383</b>
New England	1	97	142	24	<b>264</b>
Northern Sydney	5	333	634	137	<b>1,109</b>
Orana Far West	2	117	178	11	<b>308</b>
Riverina/Murray	1	138	184	18	<b>341</b>
South East Sydney	3	419	990	151	<b>1,563</b>
South West Sydney	9	381	649	104	<b>1,143</b>
Southern Highlands	2	150	207	22	<b>381</b>
Western Sydney	11	309	467	74	<b>861</b>
<b>Total</b>	<b>67</b>	<b>3,586</b>	<b>6,399</b>	<b>929</b>	<b>10,981</b>
<b>VIC</b>					
Barwon-South Western	-	161	435	116	<b>712</b>
Eastern Metro	3	656	1,000	241	<b>1,900</b>
Gippsland	1	135	291	64	<b>491</b>
Grampians	1	124	229	63	<b>417</b>
Hume	2	96	114	5	<b>217</b>
Loddon-Mallee	1	81	193	65	<b>340</b>
Northern Metro	7	363	794	150	<b>1,314</b>
Southern Metro	2	392	960	225	<b>1,579</b>
Western Metro	-	266	441	65	<b>772</b>
<b>Total</b>	<b>17</b>	<b>2,274</b>	<b>4,457</b>	<b>994</b>	<b>7,742</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	170	305	48	<b>524</b>
Brisbane South	2	241	358	36	<b>637</b>
Cabool	4	189	331	43	<b>567</b>
Central West	-	1	7	-	<b>8</b>
Darling Downs	4	159	178	11	<b>352</b>
Far North	3	277	234	11	<b>525</b>
Fitzroy	1	56	171	14	<b>242</b>
Logan River Valley	1	115	195	37	<b>348</b>
Mackay	1	29	67	6	<b>103</b>
North West	-	12	1	1	<b>14</b>
Northern	-	36	141	27	<b>204</b>
South Coast	3	164	313	61	<b>541</b>
South West	2	9	4	-	<b>15</b>
Sunshine Coast	3	306	529	124	<b>962</b>
West Moreton	1	60	99	9	<b>169</b>
Wide Bay	4	138	200	19	<b>361</b>
<b>Total</b>	<b>30</b>	<b>1,962</b>	<b>3,133</b>	<b>447</b>	<b>5,572</b>
<b>WA</b>					
Goldfields	-	9	33	3	<b>45</b>
Great Southern	-	8	70	26	<b>104</b>
Kimberley	-	4	19	2	<b>25</b>
Metro East	-	96	355	93	<b>544</b>
Metro North	1	141	452	95	<b>689</b>
Metro South East	-	92	294	108	<b>494</b>
Metro South West	-	106	431	105	<b>642</b>
Mid West	-	7	29	22	<b>58</b>
Pilbara	-	3	14	1	<b>18</b>
South West	-	21	163	47	<b>231</b>
Wheatbelt	-	43	112	8	<b>163</b>
<b>Total</b>	<b>1</b>	<b>530</b>	<b>1,972</b>	<b>510</b>	<b>3,013</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	3	64	48	6	121
Flinders & Far North	3	22	27	-	52
Hills, Mallee & Southern	-	46	174	48	268
Metro East	-	110	261	31	402
Metro North	4	267	522	80	873
Metro South	-	63	493	134	690
Metro West	-	118	286	26	430
Mid North	-	7	34	1	42
Riverland	-	16	44	12	72
South East	2	46	47	3	98
Yorke, Lower North & Barossa	-	54	152	28	234
<b>Total</b>	<b>12</b>	<b>813</b>	<b>2,088</b>	<b>369</b>	<b>3,282</b>
<b>TAS</b>					
North Western	-	64	123	28	215
Northern	-	54	104	16	174
Southern	2	174	297	36	509
<b>Total</b>	<b>2</b>	<b>292</b>	<b>524</b>	<b>80</b>	<b>898</b>
<b>ACT</b>					
<b>Total</b>	<b>-</b>	<b>94</b>	<b>192</b>	<b>70</b>	<b>356</b>
<b>NT</b>					
Alice Springs	-	7	17	4	28
Barkly	-	3	1	-	4
Darwin	-	27	77	12	116
East Arnhem	-	3	10	1	14
Katherine	-	3	9	2	14
<b>Total</b>	<b>-</b>	<b>43</b>	<b>114</b>	<b>19</b>	<b>176</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>14</b>	<b>24</b>	<b>5</b>	<b>43</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>129</b>	<b>9,608</b>	<b>18,903</b>	<b>3,423</b>	<b>32,063</b>

Note: Location is based on the address of the person waiting to be assigned an HCP.

Appendix E – Number of people waiting on an HCP at their approved level at 30 September 2023, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	5	294	491	114	<b>904</b>
Central West	-	97	317	67	<b>481</b>
Far North Coast	6	276	586	154	<b>1,022</b>
Hunter	5	249	455	182	<b>891</b>
Illawarra	3	174	651	118	<b>946</b>
Inner West	2	151	615	157	<b>925</b>
Mid North Coast	11	352	716	133	<b>1,212</b>
Nepean	1	122	327	44	<b>494</b>
New England	1	102	174	39	<b>316</b>
Northern Sydney	5	361	877	324	<b>1,567</b>
Orana Far West	2	125	279	42	<b>448</b>
Riverina/Murray	1	155	291	76	<b>523</b>
South East Sydney	3	435	1,287	266	<b>1,991</b>
South West Sydney	9	403	893	211	<b>1,516</b>
Southern Highlands	2	153	336	109	<b>600</b>
Western Sydney	11	337	687	190	<b>1,225</b>
<b>Total</b>	<b>67</b>	<b>3,786</b>	<b>8,982</b>	<b>2,226</b>	<b>15,061</b>
<b>VIC</b>					
Barwon-South Western	-	166	536	188	<b>890</b>
Eastern Metro	3	694	1,370	394	<b>2,461</b>
Gippsland	1	138	356	109	<b>604</b>
Grampians	1	130	293	95	<b>519</b>
Hume	2	110	181	10	<b>303</b>
Loddon-Mallee	1	88	255	101	<b>445</b>
Northern Metro	7	379	995	294	<b>1,675</b>
Southern Metro	2	401	1,139	334	<b>1,876</b>
Western Metro	-	268	595	116	<b>979</b>
<b>Total</b>	<b>17</b>	<b>2,374</b>	<b>5,720</b>	<b>1,641</b>	<b>9,752</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	173	407	124	<b>705</b>
Brisbane South	2	245	537	121	<b>905</b>
Cabool	4	201	475	121	<b>801</b>
Central West	-	1	9	-	<b>10</b>
Darling Downs	4	167	252	29	<b>452</b>
Far North	3	282	340	48	<b>673</b>
Fitzroy	1	57	238	30	<b>326</b>
Logan River Valley	1	119	250	78	<b>448</b>
Mackay	1	30	83	11	<b>125</b>
North West	-	12	7	3	<b>22</b>
Northern	-	41	198	41	<b>280</b>
South Coast	3	168	390	135	<b>696</b>
South West	2	9	12	1	<b>24</b>
Sunshine Coast	3	309	706	220	<b>1,238</b>
West Moreton	1	64	148	27	<b>240</b>
Wide Bay	4	144	307	58	<b>513</b>
<b>Total</b>	<b>30</b>	<b>2,022</b>	<b>4,359</b>	<b>1,047</b>	<b>7,458</b>
<b>WA</b>					
Goldfields	-	9	40	8	<b>57</b>
Great Southern	-	9	81	34	<b>124</b>
Kimberley	-	4	25	11	<b>40</b>
Metro East	-	96	408	170	<b>674</b>
Metro North	1	144	601	213	<b>959</b>
Metro South East	-	95	359	170	<b>624</b>
Metro South West	-	108	534	202	<b>844</b>
Mid West	-	7	30	23	<b>60</b>
Pilbara	-	3	17	1	<b>21</b>
South West	-	21	181	80	<b>282</b>
Wheatbelt	-	43	125	15	<b>183</b>
<b>Total</b>	<b>1</b>	<b>539</b>	<b>2,401</b>	<b>927</b>	<b>3,868</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	3	66	68	8	145
Flinders & Far North	3	23	37	1	64
Hills, Mallee & Southern	-	47	215	71	333
Metro East	-	111	311	56	478
Metro North	4	276	647	168	1,095
Metro South	-	63	552	191	806
Metro West	-	119	346	45	510
Mid North	-	7	37	2	46
Riverland	-	16	54	23	93
South East	2	47	65	7	121
Yorke, Lower North & Barossa	-	55	178	38	271
<b>Total</b>	<b>12</b>	<b>830</b>	<b>2,510</b>	<b>610</b>	<b>3,962</b>
<b>TAS</b>					
North Western	-	64	151	48	263
Northern	-	56	137	37	230
Southern	2	181	380	81	644
<b>Total</b>	<b>2</b>	<b>301</b>	<b>668</b>	<b>166</b>	<b>1,137</b>
<b>ACT</b>					
<b>Total</b>	<b>-</b>	<b>94</b>	<b>235</b>	<b>116</b>	<b>445</b>
<b>NT</b>					
Alice Springs	-	7	27	6	40
Barkly	-	3	1	-	4
Darwin	-	27	93	23	143
East Arnhem	-	3	15	1	19
Katherine	-	3	10	2	15
<b>Total</b>	<b>-</b>	<b>43</b>	<b>146</b>	<b>32</b>	<b>221</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>14</b>	<b>26</b>	<b>6</b>	<b>46</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>129</b>	<b>10,003</b>	<b>25,047</b>	<b>6,771</b>	<b>41,950</b>

Note: Location is based on the address of the person waiting to be assigned an HCP.

Appendix F – Number of HCPs released in the September 2023 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	88	367	164	118	<b>737</b>
Central West	21	142	61	92	<b>316</b>
Far North Coast	136	399	128	172	<b>835</b>
Hunter	63	264	128	214	<b>669</b>
Illawarra	58	203	108	172	<b>541</b>
Inner West	25	196	71	202	<b>494</b>
Mid North Coast	141	407	190	276	<b>1,014</b>
Nepean	23	182	91	77	<b>373</b>
New England	43	96	53	36	<b>228</b>
Northern Sydney	158	518	177	315	<b>1,168</b>
Orana Far West	35	128	42	70	<b>275</b>
Riverina/Murray	79	232	51	54	<b>416</b>
South East Sydney	82	528	179	310	<b>1,099</b>
South West Sydney	181	475	117	177	<b>950</b>
Southern Highlands	20	231	106	91	<b>448</b>
Western Sydney	166	388	107	230	<b>891</b>
<b>Total</b>	<b>1,319</b>	<b>4,756</b>	<b>1,773</b>	<b>2,606</b>	<b>10,454</b>
<b>VIC</b>					
Barwon-South Western	33	297	123	334	<b>787</b>
Eastern Metro	248	1,036	317	684	<b>2,285</b>
Gippsland	37	220	105	196	<b>558</b>
Grampians	23	154	67	96	<b>340</b>
Hume	68	198	39	18	<b>323</b>
Loddon-Mallee	13	154	60	125	<b>352</b>
Northern Metro	108	531	300	453	<b>1,392</b>
Southern Metro	51	548	319	630	<b>1,548</b>
Western Metro	16	352	221	268	<b>857</b>
<b>Total</b>	<b>597</b>	<b>3,490</b>	<b>1,551</b>	<b>2,804</b>	<b>8,442</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	27	213	108	129	<b>477</b>
Brisbane South	66	330	197	237	<b>830</b>
Cabool	48	284	136	170	<b>638</b>
Central West	-	2	4	2	<b>8</b>
Darling Downs	79	210	53	47	<b>389</b>
Far North	11	276	135	94	<b>516</b>
Fitzroy	4	111	110	80	<b>305</b>
Logan River Valley	17	133	71	119	<b>340</b>
Mackay	5	26	11	20	<b>62</b>
North West	4	10	5	3	<b>22</b>
Northern	5	83	59	91	<b>238</b>
South Coast	32	201	81	176	<b>490</b>
South West	6	15	1	1	<b>23</b>
Sunshine Coast	52	462	251	628	<b>1,393</b>
West Moreton	40	125	28	42	<b>235</b>
Wide Bay	41	266	136	151	<b>594</b>
<b>Total</b>	<b>437</b>	<b>2,747</b>	<b>1,386</b>	<b>1,990</b>	<b>6,560</b>
<b>WA</b>					
Goldfields	-	15	13	16	<b>44</b>
Great Southern	2	19	23	54	<b>98</b>
Kimberley	-	17	8	5	<b>30</b>
Metro East	6	115	105	276	<b>502</b>
Metro North	33	243	137	263	<b>676</b>
Metro South East	19	126	71	241	<b>457</b>
Metro South West	16	161	146	380	<b>703</b>
Mid West	-	12	12	32	<b>56</b>
Pilbara	1	7	10	8	<b>26</b>
South West	4	28	45	171	<b>248</b>
Wheatbelt	-	42	62	97	<b>201</b>
<b>Total</b>	<b>81</b>	<b>785</b>	<b>632</b>	<b>1,543</b>	<b>3,041</b>



State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	37	102	22	9	170
Flinders & Far North	9	27	7	3	46
Hills, Mallee & Southern	9	114	56	106	285
Metro East	8	156	122	103	389
Metro North	71	358	124	153	706
Metro South	1	107	113	394	615
Metro West	6	147	117	99	369
Mid North	1	23	15	5	44
Riverland	4	20	36	31	91
South East	16	69	13	3	101
Yorke, Lower North & Barossa	18	97	40	52	207
<b>Total</b>	<b>180</b>	<b>1,220</b>	<b>665</b>	<b>958</b>	<b>3,023</b>
<b>TAS</b>					
North Western	10	66	29	40	145
Northern	10	87	28	37	162
Southern	38	173	67	82	360
<b>Total</b>	<b>58</b>	<b>326</b>	<b>124</b>	<b>159</b>	<b>667</b>
<b>ACT</b>					
<b>Total</b>	<b>11</b>	<b>197</b>	<b>89</b>	<b>232</b>	<b>529</b>
<b>NT</b>					
Alice Springs	-	12	5	8	25
Barkly	-	3	2	-	5
Darwin	1	37	45	39	122
East Arnhem	-	5	-	7	12
Katherine	-	8	5	4	17
<b>Total</b>	<b>1</b>	<b>65</b>	<b>57</b>	<b>58</b>	<b>181</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>1</b>	<b>21</b>	<b>4</b>	<b>3</b>	<b>29</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>2,685</b>	<b>13,607</b>	<b>6,281</b>	<b>10,353</b>	<b>32,926</b>

Note: Location is based on the address of the person who was assigned the HCP.